



City Council
February 12, 2019

Addendum #1
Items Received 2/6 – 2/11

From: [Mark Cathcart](#)
To: [City Council](#)
Cc: [Megan Davis](#); [Meredyth Muth](#)
Subject: DISCUSSION/DIRECTION - LOUISVILLE SPORTS COMPLEX
Date: Wednesday, February 6, 2019 7:07:38 PM
Importance: High

Mayor, Council Members,

With regard to this agenda item February 12th, 2019. I'll spare you the 3-minute speech and request that if you do decide to proceed with discussions on the expansion of the sports complex with Rough Riders Sports Club, it is done conditional on road/traffic and pedestrian improvements for SH42 between S Boulder Rd and Empire Rd.

I note that in the staff recommendation that was NO mention of traffic impact. If this were to go ahead, based on the projects own proposal it would add five or six times the number of journeys, assuming a vehicle per participant. Which at worse might mean another 300,000 (THREE HUNDRED THOUSAND) journeys to and from the ball fields.

As you know, your own TRANSPORT MASTER PLAN identified SH42 between S Boulder Rd and Empire Rd as a major bottleneck. Even assuming SH42 can accommodate the additional traffic on workday afternoons/evenings, it will make that stretch of road even more hostile for non-car journeys.

The following would be my minimum list of improvements include

- - Underpass between Delo/Ball fields, or at the very minimum pedestrian prioritized light for crossing SH42
- - Harmonizing the speed limits on SH42 through Louisville - It's mad the speed limit goes up once you come over the bridge over Coal Creek from the South.
- - Trail connection between SE Corner of SH42 and S Boulder RD to the existing Sports complex (east side of SH42) incorporating improved bike lane access
- - Contiguous sidewalk on west side of SH42 from S Boulder Rd to Empire rd, incorporating bike lane improvements.

I realize that many of these projects would need to be coordinated with, approved by and hopefully part funded by CDOT and other state agencies. I'm excited in general about adding the additional sports fields, but it must NOT go forward without the requisite safety and connectivity improvements.

++Mark.

<https://markcathcart.com/about/>

From: [scott.eichorn](#)
To: [City Council](#)
Subject: Ball Fields
Date: Wednesday, February 6, 2019 5:48:23 PM

Dear City Council,

I just finished reading over some of the ball field proposals which will be discussed at the upcoming special city council meeting.

I have to admit, I am very concerned over the scope of the proposal. The land to the south of the existing ball fields is very suitable for new fields, but to eat up the open space to the east of the ball fields is over the top. Additional ball fields in that location will seriously deteriorate the open space buffer that exists between Louisville and Lafayette. Most of us supported this purchase back in the day for exactly that purpose, NOT a gigantic sports complex. Also, I hope you all consider the amount of light pollution and noise that will be generated by this proposal. We in old town can already hear the noise and see the white glow from the now existing ball fields (which I'm fine with btw, but to double or triple this effect, it will be considerable).

Thanks,
Scott Eichorn
1109 Lafarge

From: [Timothy McTearnen](#)
To: [City Council](#)
Subject: Western disposal
Date: Monday, February 11, 2019 8:38:47 AM

I cannot believe you people are now going to get rid of Western disposal! There's been so much destruction already of this town, that I cannot believe you're going to do even more! Please quote these changes and keep our town nice!

Sent from my iPhone

From: [Ann-Tom STOFFEL](#)
To: [City Council](#)
Subject: Western Disposal
Date: Monday, February 11, 2019 8:12:30 AM

Hello,

We would like to put in a positive review of the service we have received from Western Disposal.

We love having residential trash, recycle and compost collection services from them. They have never missed a pickup. They are punctual and thorough. The drivers are always polite and helpful. All in all, we have had the very best experience with them as providers.

Thanks,

Tom and Ann Stoffel

249 Harper Street, Louisville, CO
T. 303.396.5617

A. 720.855.5049

From: [Wayne and Nancy Kuhn](#)
To: [City Council](#)
Subject: Western disposal
Date: Monday, February 11, 2019 7:39:17 AM

As a long time citizen of Louisville (since 1983) having western disposal as the city's residential trash, recycle and compost collection service is one of the best decisions made by the city managers. They are timely and don't leave trash on the street. In fact I have witnessed them get out of the truck and pick up cans blown over by the wind. It is great to have compost and recycle as a pick-up. Instead of having to drive to recycle centers. And having all trash cans picked up in our neighborhood is a way to eliminate have trash be on the streets any longer than necessary to discourage our neighborhood raccoons, cats and dogs getting into the cans. Now if you could only figure out how to get some of our neighbors to retrieve their cans instead of leaving them in the street.

By the way the rec center is great

And thanks for all your great work. I know it can be a thankless job.

Sincerely,

Nancy Kuhn
171 West Elm
Louisville
303-319-8731

Sent from my iPad

From: [Sheri Kessler](#)
To: [City Council](#)
Subject: Western Disposal Contract
Date: Monday, February 11, 2019 7:27:23 AM

Greetings City Council,

Just a note in support of Western Disposal's bid for a renewed contract with our community.

They have displayed excellent customer service over the years and I'm sure they will continue to provide Louisville with the same commitment if they are given the opportunity to do so.

Sincerely,
Sheri Kessler
303-499-2790

From: [Wayne Holder](#)
To: [City Council](#)
Subject: Western Disposal Service
Date: Monday, February 11, 2019 7:05:16 AM

Good morning,

I wanted to express my support for continuing to contract with Western Disposal for our waste management services. I think they do a great job and I would support their bid to renew this contract.

Regards, Wayne Holder
Louisville resident since 1988

Wayne Holder
Sent from my iPad
Cell No. 303-829-6119

From: [Jayne Harper](#)
To: [City Council](#)
Subject: Trash provider
Date: Monday, February 11, 2019 6:51:47 AM

Dear Louisville Council,

We would like to strongly recommend continuing our residential trash, recycle, and composting service with Western Disposal Services. Having one trash company come through Louisville one day a week really makes a difference on noise in our city.

Having all three services is very important to us also. We have composted for more than 50 years and this makes it easier for us to continue this important action as we age.

Their trucks are clean, drivers friendly, and the trucks are environmentally sound. The company on many levels is environmentally sound. Louisville supports this.

Their Customer Service is friendly, helpful and can get a different trash can size change to you the same day if it is Thursday! We have scheduled large trash pick ups with no problems which is a great service.

Thank you for considering this request. We would rather see our utility bill increase to maintain this service.

Sincerely,

Mary Jane and Richard Harper

118 S Tanager Ct, Louisville, CO 800027

From: [Haydock, George](#)
To: [City Council](#)
Subject: A vote for Western Disposal
Date: Monday, February 11, 2019 6:44:17 AM

Just wanted to let the council know that Western Disposal has not only provided great weekly service but also superior customer service. The drivers who are out weekly are also very considerate and friendly. Countless time I have seen them fix something or take the time to straighten out something and continue on. When I call their customer service they are courteous and friendly as well.

Just wanted you to know that you made the right choice nine years ago .. let's keep them for another contract period!

Thanks

George Haydock

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From: [Danielle Fagan](#)
To: [City Council](#)
Subject: Western Disposal
Date: Monday, February 11, 2019 5:02:57 AM

Dear City Council,

I received a letter from Western Disposal letting me know that their are proposals on the table for trash services at this Tuesday night's meeting. I wanted to reach out and let you know that I believe they have done a great job collecting our trash, recycling and compost ever since they took over 9 years ago. I am hoping you consider this when making your decision and certainly hope you do not go with someone who raises our rates.

Thank you,

Danielle Fagan (resident of Louisville, CO)

From: [Nicholas Kallan](#)
To: [City Council](#)
Subject: Happy with western disposal
Date: Sunday, February 10, 2019 9:51:41 PM

Dear Louisville City Council,

For what it is worth, we have been very happy with our service from Western Disposal. Our driver, Jose, has been the same for years, and he is efficient, timely, and especially for our two young boys, he always gives them a smile and a wave every Thursday morning. They watch him with great joy as he dumps the trash (and he usually dumps the bin into the big hopper for them and moves the grabber arm a few times before waving and leaving the cup de sac). We also give him a Christmas card every year (the boys hand it to him, and he smiles and gives them a high five).

Just wanted to say that we appreciate the relationship and the pride our driver Jose shows every week.

Nick Kallan
967 W Yale court

Sent from my iPhone

From: [Matt Houston](#)
To: [City Council](#)
Subject: Support for Western Disposal
Date: Sunday, February 10, 2019 9:23:16 PM

Dear Council,

This note is to express our support for Western Disposal to continue as our city of Louisville trash/recycle/compost collections vendor for the next city contract period. We have been Louisville residents for many years, in multiple addresses, and have consistently had excellent, reasonably-priced service from Western Disposal.

We appreciate your consideration of our perspective in making your decision.

Thank you,

Matt and Sue Houston

770 Meadowlark Lane
Louisville, CO

From: [Mary OBrien](#)
To: [City Council](#)
Subject: feedback - trash/recycling provider
Date: Sunday, February 10, 2019 7:50:56 PM

Dear Council members,

Western Disposal sent a letter to let customers know that you will soon select a provider for trash, recycling, and composting services.

My husband and I have been very happy with the service provided by Western Disposal. The trucks are always on time, and it has been easy to arrange the quarterly pick-up of a larger item. The drivers drive carefully and are friendly.

Thank you for your attention,
Mary O'Brien
538 W Spruce Way
Louisville, CO

From: [Gammy O'Meara](#)
To: [City Council](#)
Subject: Keep our trash provider as Western Disposal
Date: Sunday, February 10, 2019 7:44:20 PM

We would like to express to you how very satisfied we are with the relationship we have with Western Disposal. They have responded every-time we have ever placed a call with them with perfect customer service. We are so impressed that their trucks are powered by clean-burning natural gas. We just love the fact that they are a family owned company that reside in Boulder County. No matter what kind of weather we're having they always show up. When evaluating the proposals we hope you make the decision once again to choose Western Disposal. Thank-you for all the work you do.

Sincerely,
Cynthia O'Meara
2507 N Franklin Ave.
Louisville, CO 88027

From: [MARY AND KEN BLACK](#)
To: [City Council](#)
Subject: Western Disposal
Date: Sunday, February 10, 2019 6:32:27 PM

We are writing in support of renewing Western Disposal's contract for Louisville's collection services. We have never had an issue with their service or their drivers. We live on a street where people often park their cars too close to the trash cans and the drivers must get out and manually get the cart lined up correctly so as not to hit the car of the irresponsible person. The drivers are always friendly to us if we happen to be outside.

We also like the idea of supporting a local Boulder County business and ask the council to select Western Disposal once again.

Thank you,

Ken and Mary Black
842 W. Tamarisk St.
Louisville
303-665-6835

From: [Shane Murphy](#)
To: [City Council](#); dsouders@westerndisposal.com; rlopez@westerndisposal.com
Subject: Community input
Date: Sunday, February 10, 2019 6:20:51 PM

To whom may concern -

My name is Shane Murphy and I live in the City of Louisville. I have been a resident since 2002.

I am writing today following the recent mailer sent out by Western Disposal dated 6 February 2019 which encourages residents/customers to email the Louisville City Council in support of Western for the upcoming bid process. Signatures on the mailer include Dan Souders, President/Owner and Randy Lopez, Driver Supervisor. Because of their signatures, I have included them on this email.

While I have been generally satisfied with Western's service, I am writing today to request that a reoccurring environmental issue be addressed in the process of choosing a provider for resident's future trash removal. Twice in the past three years hydraulic lines have suffered total and catastrophic failures while on Spruce Circle in Louisville. These failures have resulted in "Exxon Valdez" type spills covering the entire neighborhood - including several adjacent streets. These spills were so large, residents could literally follow the truck's collection route simply by following the massive spill. The first time this occurred, someone came through and applied a very basic layer of kitty-litter type absorbent onto the larger spill areas - leaving the smaller areas to simply sit. Most recently (November) nothing was done to address these spills which are still visible today. I called the City to inform them of the problems & ask what could be done. I was told by City staff that since it was Westerns' trucks, I would need to speak directly to Western. I chose not to do so considering the meager response that was given following the last incident as well as the impossible task of communicating directly with a person through Western's endless maze of phone options.

This is most frustrating for two reasons. First, the dismissive response by the City indicates a position of disinterest in environmental problems caused by one of the City's contractors. Surely, there is someone within the City that manages these contracts. Nonetheless, as a tax payer I was basically told "not our problem". Council members can surely agree this response would be frustrating when one considers the microscope residents are managed under for a litany of potential code violations. Imagine the response if a private taxpayer spilled hundreds of gallons of hydraulic fluid(petroleum based products) directly on the the streets or down a gutter. Secondly, with over \$34 million in annual revenue as reported by the Daily Camera, surely Western has the resources to clean up after itself AND keep a fleet operating under the condition that would protect the people it collects its revenue from. Anything to the contrary would be nothing short of negligence.

Please consider these types of problems in the future award of the City's bid for waste management. There simply must be a better expectation of protection, maintenance, and response.

Thank you for your time.

Cordially
Shane Murphy
Louisville, CO 80027

From: [Megan Christensen](#)
To: [City Council](#)
Subject: Western Disposal
Date: Sunday, February 10, 2019 5:43:59 PM

Hello,

My husband, Chad Littell and I, are very happy with Western Disposal and would like to put our vote in for continuing to have them as our waste provider in Louisville.

Thank you,

Megan Christensen

1613 Circle Dr.

Louisville, CO 80027

From: [Kathleen Newtin](#)
To: [City Council](#)
Subject: Western Disposal
Date: Sunday, February 10, 2019 5:38:40 PM

This is to let you know that I have lived in Louisville since 1992, and Western has always handled my trash and recycling. I have been very pleased with their service.
Kathleen Newton

From: [Linda Hescheles](#)
To: [City Council](#)
Subject: Western Disposal services
Date: Sunday, February 10, 2019 5:30:59 PM

Please renew with Western Disposal services. They have been my provider for 30 years, in Boulder and in Louisville. They are reliable, responsible, local and reasonably priced. Please vote to keep them serving Louisville.

Thank you,

Linda Hescheles

From: [Dutton, Robin \[AUTOSOL/FSS/BOUL\]](#)
To: [City Council](#)
Subject: Please keep Western Disposal Services
Date: Sunday, February 10, 2019 4:39:28 PM

Dear City Council:

Please keep WPS as our provider for waste disposal services for Louisville. They have done an excellent job of serving us and our neighbors for many years. No complaints from me...in fact they have been very reliable, dependable, and flexible...answer the phone quickly and cheerfully every time I have needed to contact them. Please keep them !!!

Robin Dutton, PE

Manager, Oil & Gas Applications | Flow Instrument & Technical Services
Emerson Automation Solutions / 7070 Winchester Circle | Boulder | CO | 80301
Tel: (303) 530-8040 | Mob: (720) 459- 2885 | flow.support@emerson.com

From: [Cheryl Pricone](#)
To: [City Council](#)
Subject: Retain Western Disposal
Date: Sunday, February 10, 2019 4:28:24 PM

We are writing in support of retaining Western Disposal as we are happy with their services.
Cheryl Pricone & John Bradin
1038 Eagle Ct

From: [e.ordahl](#)
To: [City Council](#)
Subject: Trash company decision
Date: Sunday, February 10, 2019 4:22:37 PM

Dear Council Member:

I got a letter from Western Disposal with the info that you will be possibly deciding on a new trash company at the special council meeting on Tues 2/12.

I looked at the RFPs that are posted on the City website.

I am in a single person household. I recycle/compost almost everything. I put trash out maybe once a month - and even then, it's rare that my trash bin is more than 1/4 full. I am a 32/32/32 gallon user. I keep my bins in the garage.

My wish is that you stay with Western. As far as I can see, between the 2 companies, the cost for someone like me is very nearly the same. So the balance for me rests on the non-monetary considerations. :

- It works well for me to have trash pickup on Thursdays. There's a benefit to knowing that throughout the City garbage trucks will be running only on one day of the week.
- Western has been easy to work with when, maybe once a year, I request a larger compost bin to accommodate yard cleanup.
- I like that Western has an office east of Boulder and that it's a smaller company.
- I like that Western offers shredding days and offers free compost occasionally.
- Republic is an unknown entity.
- I couldn't tell if Republic offers the same range of accepting compostables/recycleables. I tried looking at their website - but since I'm not a customer, I couldn't get to the info. The photos in the RFP were severely out of focus.

Thank you
Elizabeth Ordahl
529 West Fir Way
Louisville

From: [BILL MAHONEY](#)
To: [City Council](#)
Subject: Western Disposal Performance
Date: Sunday, February 10, 2019 4:12:02 PM

Dear Louisville City Council,

My wife and I would like to provide positive feedback on the services provided by Western Disposal. They have done a professional job and are very responsible. I support the continuation of their services.

Regards,

Bill and Jennifer Mahoney

822 W. Mahogany Cir.

Louisville, CO 80027

303-666-7427

From: [Cyndy Heiner](#)
To: [City Council](#)
Subject: Western Disposal Contract Renewal
Date: Sunday, February 10, 2019 4:08:40 PM

Dear Council,

I am writing to express my desire to have Western Disposal retained by the City of Louisville for our communities residential trash, recycle and compost services for the next five years. I have lived in Louisville for 5 ½ year and have been very happy with my service and responses to any issues I have with pick up and containers. I believe they serve a valuable, professional service to our community at a reasonable price.

Thank you for your time.

Cyndy A. Heiner, CPA
Heiner & Associates LLC
888 West Mulberry Street
Louisville, CO 80027
Phone: 303-497-9900
Fax:1-888-223-7240

Email: Cyndy@HeinerLLC.com

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From: [REBECCA LESLIE](#)
To: [City Council](#)
Subject: Western Disposal Renewal
Date: Sunday, February 10, 2019 3:59:44 PM

Hello Louisville Council Members,

I am taking the time to reach out and let you know that as a resident of this town for the past 10 years, I have been beyond happy with the trash, recycling and compost services offered by Western Disposal. They are consistent with their work, always on time, and go above and beyond. I have personally witnessed crew members picking up the trash of my neighbors after the countless wind storms we get. The guys and gals of Western are friendly and professional and I have never had a single issue reaching them or waiting for service. My personal driver is Josue Ramirez and he is an exceptional employee who has been a friendly face in my neighborhood every Thursday for years and years. I would be so disappointed to see him replaced by another company. Please renew Westerns contract so they continue providing Louisville with outstanding service.

Thank you for your time,

Rebecca Leslie

1523 Taft Ct.

Louisville, CO

From: [Jeanne Thompson](#)
To: [City Council](#)
Subject: postscript
Date: Sunday, February 10, 2019 3:56:58 PM

I just wrote in about Western and requesting continuing their contract. I omitted my name and address. For the record:

Jeanne Thompson
539 W. Lois Way
Louisville
303 604-0592

From: [Jeanne Thompson](#)
To: [City Council](#)
Subject: Western Disposal contract renewal
Date: Sunday, February 10, 2019 3:55:27 PM

I am writing this for my neighbors Nancy and John Martinez at 580 W. Lois Way as they do not have email service. They prompted me to get my mail which I don't pick up every day at the local "box" because they were concerned about losing Western Disposal as our trash collector.

They are lifetime residences of Boulder county and have enjoyed Westerns service for many years. Their request is to continue with Western for many reasons. The personability of the drivers. The friendly customer service. The quarterly pick up of oversized items. So, please continue with Western for future trash, recycling and compost collection. They also like the free shredding events they have about 3 times a year.

Jeanne, for Nancy and John Marinez.

From: [Malena Brohm](#)
To: [City Council](#)
Cc: [Christina Wafford](#)
Subject: Western Disposal
Date: Sunday, February 10, 2019 3:55:14 PM

Dear Council Members,

I am a Louisville CO resident living in the city for over 25 years. I understand Western Disposal contract reviews are taking place this month, and I wish to give them a thumbs up. They are consistent with their schedules and their service is on-par. Floating trash that has dropped out of receptacles is never a problem. Their drivers are friendly and efficient. The company communicates through email with pertinent info, including schedule change reminders (around holidays), any changes in recycling matters and special events. I appreciate they are a local, family- owned company employing many under-represented demographic employees.

One item to request: Can Western return to the 'free compost and mulch' day for their customers. They used to have this available and it is no longer.

Please give their contract close consideration for renewal. I recommend they continue to be our trash, compost and recycling company.

Best, Malena

[Malena Brohm](#)
MalenaBrohm@outlook.com
[303.875.3081](tel:303.875.3081)

From: [Shelagh Turner](#)
To: [City Council](#)
Subject: Western
Date: Sunday, February 10, 2019 3:51:59 PM

Dear Council Members,

Please keep Western Disposal as they are just absolutely wonderful. They are so friendly and never give you a hard time if your trash lid doesn't quite close.

Sincerely,
Shelagh Turner

From: [Jeanne Thompson](#)
To: [City Council](#)
Subject: Western Disposal
Date: Sunday, February 10, 2019 3:50:04 PM

Please renew the Western Disposal contract as the city of Louisville's residential trash, recycle and compost collection. I find their employees polite and efficient at their jobs.

Some examples of this are: a piece of recycling falls out of the bin during transfer to the truck, the driver gets out and picks it up; a bin falls over from the transfer to truck, the driver places it upright.

I love their service of picking up an oversized object every 3 months. I do not want to lose that.

Please continue with Western and not consider another company to save a few bucks. Adjust the rate if you have to.

Thank you for listening.

Jeanne Thompson

From: [Rick Gonzales](#)
To: [City Council](#)
Subject: Western Disposal
Date: Sunday, February 10, 2019 3:49:15 PM

I would like to voice my support for renewal of the Western Disposal contract for residential trash, recycle and compost collection services. The service they provide has been exemplary, as long as I get my cans out to the curb on time. I have zero complaints and appreciate the service they provide.

Rick Gonzales
198 S Polk Avenue
Louisville, CO

From: [Gary Larson](#)
To: [City Council](#)
Subject: Western Disposal
Date: Sunday, February 10, 2019 3:45:10 PM

City Council,

I'm aware of the city evaluating proposals for trash/recycle/compost disposal in an upcoming review. For the 6+ years I've lived in Louisville, I've been very pleased with Western Disposal's service. It's been very dependable and clean. Other than remembering when to put out my cans, I take their service for granted – which is what I expect.

If their bid is competitive, I highly recommend maintaining Western Disposal.

Thanks, Gary

Gary Larson
2189 Park Lane, Louisville, CO 80027
M: 303.717.5555
E: GaryLarson@Q.com

From: [Memory Delforge](#)
To: [City Council](#)
Subject: Residential Trash Collection
Date: Sunday, February 10, 2019 3:43:08 PM

Dear Council I do hope that you renew our contract for trash collection with WesternDisposal Services. They have been efficient,timely pleasant,prompt helpful and always do their job. They should remain our collection company. Thank you, Memory Delforge, 111 Rose ST. LOuisville.

Sent from my iPad

From: [Jerry Bargo, CISSP, PMP](#)
To: [City Council](#)
Subject: Western Disposal
Date: Sunday, February 10, 2019 3:36:51 PM

Nothing that a city does has a more profound impact on our quality of life in modern society than safe air, safe water, sewage, and garbage collection. As we go about our busy lives, it can be easy to take these services for granted, especially when they are provided with such reliability. I am grateful for the quality of services that the City of Louisville and its partners provide. For the nearly 11 years that my family has resided here, Western Disposal has consistently provided exceptional service. While I recognize there are many factors for our City Council to consider as you select our waste disposal provider for the next five years, I feel compelled to express how Western Disposal has reflected well on your past decisions.

Jerry Bargo
611 W Chestnut Ct
Louisville, CO

From: [karen.steenekamp](#)
To: [City Council](#)
Subject: trash and recycling - Western Disposal
Date: Sunday, February 10, 2019 3:15:19 PM

Dear City Council:

Yesterday, I received a letter from Western Disposal (WD) regarding their contract renewal with the city.

While I'm unsure how WD measures up to their competitors via costs, I can tell you we've always been pleased with their services.

Also, we especially prefer WD's brown containers. While surrounding cities waste management companies use brightly colored containers — green and yellow, and blue for examples, WD's containers are camouflaged, in turn, not a huge eyesore.

Thank you for reading.

Karen Steenekamp
1518 Fillmore Court
Louisville, CO 80027

303-579-8376

From: [Amy Rice](#)
To: [City Council](#)
Subject: Garbage Service
Date: Sunday, February 10, 2019 3:02:48 PM

Council Members,

I'm writing prior to Tuesday's council meeting to express my views on trash/recycling/compost service for our community. Until last month, my neighborhood was using Waste Connections for our service. As a regular composter, I was very disappointed with their service (regularly dumping compost bins into the trash truck or not picking it up at all) and pushed for the switch to Western Disposal. I previously lived in Boulder for 6 years and was very happy with their service. I know the contract is coming up for renewal, and would like to encourage you to stick with Western Disposal.

In addition to choosing the service provider, I believe that you are involved in setting the pricing for various bin sizes. I would like to point out that, like recycling, composting also diverts material from our landfills. In fact, it's arguably superior since composting is done locally rather than being shipped off, often overseas, for processing, and there's fewer issues with contamination. For this reason I believe compost bin size should not increase in price with bin size. Plus, compostable material in a landfill releases methane gas, a more powerful greenhouse gas than CO₂, so we should be incentivising more composting.

Thanks for your consideration.
Amy Rice
2394 Rose Ct, Louisville
amyrice@gmail.com

From: [Stephanie Neville](#)
To: [City Council](#)
Subject: Western Disposal
Date: Sunday, February 10, 2019 2:50:46 PM

Greetings,

I wanted to cast my vote for keeping Western Disposal as Louisville's trash service.

They have been very responsive whenever we needed to change out or replace bins, and I would go with what you know. I know Western Disposal is professional, responsive and have provided great service as far as I am concerned.

Regards,

Stephanie McLaughlan
1075 Falcon Ct., Louisville

From: zarms5@aol.com
To: [City Council](#)
Subject: Western Disposal
Date: Sunday, February 10, 2019 2:06:31 PM

Hi City Council, Just learned that you will soon be selecting a provider for our trash service. I have lived here in Louisville since 1991. We have always had great customer service from Western Disposal. Whether it's on the phone or talking with the collection crew, they are always happy to help. The crews are great. They are always happy and wave when they come by. I would love to have Western Disposal as my collection provider for years to come. Hope you select them!

Sally Dolan

From: [M.a.k](#)
To: [City Council](#)
Subject: Trash Service
Date: Sunday, February 10, 2019 1:47:39 PM

FYI — I have been very happy with western disposals service. What is particularly appealing is the compost service and the low cost of additional compost bins.

Thanks,
Matthew King

From: [Sheri VandeRiet](#)
To: [City Council](#)
Subject: Western Disposal
Date: Sunday, February 10, 2019 1:41:13 PM

Hello,

We'd like to weigh in on the City Council discussion regarding Louisville's residential trash, compost, and recycling services.

Since the City of Louisville contracted with Western Disposal several years ago, we have been very satisfied with the service we have received. Trash and compost/recycling pickup always occurs on schedule, and we are made aware in advance of alterations in schedule due to holidays, so we can plan accordingly.

We request the City Council to again choose Western Disposal, a locally-owned and long-established business, to provide our trash/compost/recycling pickup services.

Thank you.

Sincerely,

Sheri & Mark VandeRiet

943 W Willow St, Louisville, Co 80027

From: [JT Nash](#)
To: [City Council](#)
Subject: Trash and recycling service contract
Date: Sunday, February 10, 2019 1:33:02 PM

Dear Councilors,

We have heard that Council will be discussing the contract for disposal services that seems to happen every five years. In our experience, the current contractor Western Disposal, does an exceptional job. We would give them a 10 out of 10 rating. The drivers and helpers are always on time, are friendly, and leave no trash for us to clean up. The contract options for each household are very flexible, and both these options and the good work by Western encourage recycling, resulting in very small amounts to trash (land fill).

We have had trash services in five other locations that have ranged from good to terrible. At the good end was Burlington, VT which picked up recycling (in multiple containers because they did not have single flow)--at a price nearly double the Western contract. At the low end was service by the City of Las Vegas, NM that was expensive and allowed (required) just one huge 100 gal bin that encouraged folks to send huge amounts to landfill; recycling was not possible curbside, and minimal at a few drop spots.

Most important to us is continuation of the three container policy, with options for small to larger size. The current policy of alternating weeks for recycling and green waste works just fine. We would be happy to see the familiar brown Western trucks continue serving/helping us.

Sincerely, Tom and Marti Nash
841 Garfield Ave, Louisville CO 80027 since 2013.

From: [Janette Kotichas](#)
To: [City Council](#)
Cc: contact@westerndisposal.com
Subject: Residential Trash Provider
Date: Sunday, February 10, 2019 1:32:07 PM

Dear Council Members,

Please vote to continue using Western Disposal Services. They have provided me with extraordinary service in Boulder County since I moved here in 1999. When I've had reason to call the office, I'm connected with a friendly representative immediately, and all of my questions are answered, my needs tended to quickly. The truck drivers who come to my neighborhood are friendly and kind; they help me if I need help. And, the pricing is fair.

Again, please vote to retain Western Disposal Services as our trash provider.

Thank you,

Janette Kotichas
278 Juniper Street
Louisville, CO 80027
303.929.0930

From: [MARION FISHER](#)
To: [City Council](#)
Subject: Western Disposal
Date: Sunday, February 10, 2019 1:11:15 PM

Hello,

I would like to speak out about the professional, courteous service provided by the staff of Western Disposal to our Louisville neighborhood over the past several years. We have been residents of Louisville for over 13 years and have been customers of Western for the last nine. We have always been satisfied with the service they have provided and in many cases, they have gone above and beyond to provide quality customer service.

There have been two occasions when we have had to utilize the allowance for large pick-ups. On these occasions, when we called to arrange for the pick-up, the staff was very helpful and communicative. When the driver came for the pick-up, he was patient and clear about how best to facilitate the removal of our item. The whole process was tidy and timely and for that, we are grateful.

We have come to develop a relationship with our driver and appreciate the occasions when he waits patiently while we rush to put out our "forgotten" bins. This, to us, exemplifies the considerate, friendly and customer-oriented nature of Western Disposal. We hope that you will renew the contract with them, as we have been more than satisfied with their professional services.

Sincerely,
Marion Fisher

From: [Dilek Eccles](#)
To: [City Council](#)
Subject: Western Disposal
Date: Sunday, February 10, 2019 12:47:27 PM

To Whom It May Concern:

Good afternoon. My name is Dilek Eccles, a proud Louisville resident since 2009. I hope this finds you well!

I am reaching out regarding the upcoming City Council meeting. It has been brought to my attention that proposals for Louisville's trash, recycling and compostable collection services will be reviewed on Tuesday, February 12th.

I sincerely hope that the City will continue using Western Disposal. We are so happy with their service, and I have seen our own collector go out of his way on a regular basis to ensure the right bins are collected, regardless of the weather and road conditions.

The staff at Western are always helpful and friendly over the phone whenever questions arise, and their free quarterly large item collection is very convenient!

In closing, I hope that we can continue to rely on Western for our collection services and thank you for your consideration.

Sincerely,

Dilek Eccles

From: [June & Gene](#)
To: [City Council](#)
Cc: [Customer Service](#)
Subject: Endorse continued trash service from Western Disposal Services
Date: Sunday, February 10, 2019 12:40:12 PM

Gentlemen:

We have been Louisville residents since November 1999 and satisfied customers of Western Disposal services; and anticipate the same level of continuing satisfaction from them.

Sincerely,

Mr. & Mrs. Eugene L. Joerns
818 w. Mahogany Circle
Louisville, CO 80027

From: [Aaron Grider](#)
To: [City Council](#)
Subject: Trash Recycle, and Compost
Date: Sunday, February 10, 2019 12:39:50 PM

Just a quick email in support of the quality of work from Western Disposal Services ahead of the 2/12/19 Special Meeting. I have been a Louisville resident for almost 12 years and have been pleased with the service provided by Western Disposal.

Thank you,

[Aaron Grider](#)
783 Nighthawk Circle,
Louisville, CO 80027
Colorado, USA
(acknowledge Ute, Arapaho, Cheyenne, et al.)
Cell: 303-552-1083

From: [Michelle Baker](#)
To: [City Council](#)
Subject: Residential trash
Date: Sunday, February 10, 2019 12:02:43 PM

Please continue our trash pickup with Western disposal. They have always been very accommodating and provide great service at a reasonable price!

From: [Elda Karkut](#)
To: [City Council](#)
Subject: Council Meeting - 12 Feb 2019
Date: Sunday, February 10, 2019 11:55:12 AM

We live at 1160 Summit View Drive, Zip Code 80027. Our trash is collected by Western Disposal Services; Western Services is by far, the most efficient, friendly service we have ever dealt with.

Please vote "YES" and renew the contract between Louisville and Western. You will not be sorry you made this decision.

Ed and Elda Karkut
1160 Summit View Drive
Louisville, Colo 80027

From: [DAVID SCHREITER](#)
To: [City Council](#)
Subject: Western Disposal
Date: Sunday, February 10, 2019 11:41:10 AM

Louisville City Council Members,

This email is to encourage all of you to select Western Disposal as the city's trash, recycling and compostable materials pickup company. They have given exceptional service to the city for the past nine years. Western picks up the entire city in one day, thus saving wear and tear on city streets. Please vote for Western's contract for the next five years. The city will benefit greatly by making this decision.

Donna Schreiter

From: [Bill Kingston](#)
To: [City Council](#)
Subject: Western Disposal contract
Date: Sunday, February 10, 2019 10:07:34 AM

Thought that I would spend a moment mentioning my support for the renewal of the Western Disposal contract with the city. I have no affiliation with them and I trust that each of you will do right by the city and its collective interests. Having said that, I've always found Western to do a good job, communicate with customers well and to provide a range of waste disposal services that we find very useful.

Thanks!

Bill Kingston
1417 Adams Place

Sent from [Mail](#) for Windows 10

From: [Scott](#)
To: [City Council](#)
Subject: Western Disposal
Date: Sunday, February 10, 2019 10:00:25 AM

Louisville City Council,

I am writing to urge all council members to vote to retain the services of Western Disposal as the city's provider of residential trash, compost, and recycle services.

As the owner of Louisville's oldest retail business, I am very sensitive to the benefits of retaining the services of a business like Western's which has been an integral part of our community for so many years. The value in community contributions and participation in so many city events should not be taken lightly.

Our city was built by people who supported each other, and recognized that there is value far beyond the "price" that a civilized community must keep in mind when choosing who to partner with.

Vote to retain Western Disposal and continue to support the businesses that support our town!

Thank you,

Scott Adlfinger

Scott Adlfinger
Louisville Cyclery
303-570-9152
louisvillecycle@aol.com

From: [Holly Gardner](#)
To: [City Council](#)
Subject: 154 Western Disposal Boulder County
Date: Sunday, February 10, 2019 9:54:26 AM

To whom it may concern:

I am a Louisville resident at 112 Vista Lane and would like to compliment Western Disposal and their weekly services over the past years. We had a different company prior to their commencement and I remember thinking what a vast improvement after Western had done their pickups for a couple months.

They have always been on time, polite, picked up extra items if requested on the phone and in general -- an asset to keeping Louisville a clean, lovely small town. I hope that you continue their contract as I do not see how you could improve (only go downhill).

Thank you for considering the input from one of your citizens.

Sincerely,
Holly Gardner

From: [Olivia Edwards](#)
To: [City Council](#)
Subject: Western Disposal = great service!
Date: Sunday, February 10, 2019 9:49:55 AM

I have been impressed over and over again with the professionalism and great service Angel and the other Western Disposal guys provide. Effortless communication when necessary. Backtracking on occasion when I oversleep and miss by minutes the pickup. Friendliness. Neighborliness. I trust those guys and I like those guys and the service too. I certainly hope you will sign Louisville up once again with Western Disposal!

Olivia Edwards
355 W. Spruce St.
Louisville, CO 80027

From: [Jodi Blanchard](#)
To: [City Council](#)
Subject: Trash disposal
Date: Sunday, February 10, 2019 9:48:44 AM

Dear City Council,

My husband and I want to convey to you that we have been extremely happy with the trash, recycling, and compost service we have received from WESTERN DISPOSAL. They have always provided excellent service, never missed a pick up.

We hope that you will take our views into consideration when you vote on the to renew Western Disposals Service.

Go WESTERN!!

Jodi and Dave Blanchard
640 W. Sagebrush Dr., Louisville

From: [Lauren Keliher](#)
To: [City Council](#)
Subject: In Support of Western Disposal Services
Date: Sunday, February 10, 2019 9:48:23 AM

Dear Louisville City Council,

I am writing to let you know that I support continuing with Western Disposal for Louisville's waste removal needs. I have lived in Louisville for 10 years and have been very happy with their service. I particularly like the compost disposal and sometimes order an extra bin when we are doing yard clean up. It is extremely convenient and they do a reliable job.

Bests,

Lauren Keliher

From: [Nickie D](#)
To: [City Council](#)
Subject: Please keep Western Disposal
Date: Sunday, February 10, 2019 9:47:43 AM

City Council -

We have been very pleased with the service provided by Western Disposal over many years and urge you to renew their service for the next five years.

There are several reasons we hope to keep Western Disposal as our service provider:

1. They are responsive to our needs. Once, the trash failed to completely dump from our bin, we called, and they came back and re-dumped the bin, thus removing the remaining trash that had stuck. We also appreciate their recycling and composting service.
2. We have ash trees, and if they develop get Emerald Ash Borer, we can easily get rid of tree refuse because Western Disposal can comply with the State's quarantine requirements.
3. Western Disposal people are Boulder County people and therefore more responsive to the needs we have here, such as those due to more extreme weather closer to the foothills, etc. They "work around" snow piles with no trouble or complaints.
4. They are ecologically friendly with their natural gas burning trucks and use of renewable electricity.
5. If they continue to provide our service, we will have continuity of service with no need for new bins, no schedule changes, etc. **They have reliably done a good job, and "if it ain't broke, don't fix it."**

Thank you for considering the excellent quality of service Western Disposal has provided in making this decision.

Mark and Nickie Dumke
1877 Polk Ave, Louisville

From: [Lindsay Ross](#)
To: [City Council](#)
Subject: trash services
Date: Sunday, February 10, 2019 9:46:30 AM

I am a resident of Louisville and recently got a letter from Western Disposal about the vote that is going to take place this Tuesday at the City Council meeting. I am writing to put in my vote to continue with Western Disposal. They have been a great company to work with. Please renew the contract with them.

Thank you for your service,

Lindsay Ross
Heritage Neighborhood

From: [Janet Atkinson](#)
To: [City Council](#)
Subject: Western Disposal
Date: Sunday, February 10, 2019 9:41:24 AM

As a 40 year resident of Louisville I would like to see Western Disposal to continue to be our collection service choice-thank you and keep up the good work to make Louisville a great place to live-Janet Atkinson

From: [Sandy Baine](#)
To: [City Council](#)
Subject: WesternDisposal
Date: Sunday, February 10, 2019 9:15:03 AM

Great dependable family business.

Keep them please!

From: [David Robertson](#)
To: [City Council](#)
Subject: Western Disposal Services
Date: Sunday, February 10, 2019 9:09:57 AM

Dear City Council Members,

As a 28 year resident of Louisville, I am writing today to ask you to support Western Disposal as the provider of trash, recycle and compost services for the city.

My family has been very pleased with the services of this company. They are good at communicating, easy to call about services, and reliable.

Thank you,

David Robertson
583 W Sagebrush Ct
Louisville, CO 80027

From: [Katie Kingston](#)
To: [City Council](#)
Subject: Support for Western Disposal
Date: Sunday, February 10, 2019 9:08:32 AM

I wish to voice my support for continuation of the use of Western Disposal as our trash, recycle and compost needs. They have excelled in providing these services through the years. There is no reason to change from employing their services in the future.

Thank you for your consideration –

Katie Kingston

Sent from [Mail](#) for Windows 10

From: [Dave Judd](#)
To: [City Council](#)
Subject: Western Disposal
Date: Sunday, February 10, 2019 9:07:37 AM

Dear City Council Members,

I am writing in support of Western Disposal. Their ability to pick up items on time is impressive. We also appreciate the quarterly large item pick up as well as their support for recycling and composting. I am disappointed by their discontinuing the free compost giveaway. Perhaps you can persuade them to purchase some and return it to Louisville residents (who provided the raw materials free of charge).

Thank you,
David Judd

From: [tamara](#)
To: [City Council](#)
Subject: Keep western disposal service
Date: Sunday, February 10, 2019 9:05:40 AM

Hello,

As a Louisville, CO resident I request you KEEP Western Disposal Services for residential trash recycle and compost. They have been an excellent crew and provided fantastic service for us in Louisville, CO

Thank you,

Tamara Chagala

Cel 303-478-3499

From: [David Chagala](#)
To: [City Council](#)
Subject: Western Disposal.
Date: Sunday, February 10, 2019 9:04:43 AM

I understand the council is reviewing providers of trash disposal soon. I just wanted to voice my support for the continuation of use of Western Disposal as our provider. They have been very good at and conscientious at what they do. We have had seamless service by them and highly recommend retaining them as our provider. Thank you, David Chagala

From: [Todd Vandyke](#)
To: [City Council](#)
Subject: Western Disposal
Date: Sunday, February 10, 2019 9:03:36 AM

Western Disposal has provided excellent service for Louisville.

They are punctual and efficient. We like the fact that they are locally owned and a Green company.

I encourage you to renew Westerns' contract.

Sincerely,

Todd Van Dyke

505 Sunset Drive Louisville

From: [T. J. Flewelling](#)
To: [City Council](#)
Subject: In Support of Western Disposal
Date: Sunday, February 10, 2019 9:03:28 AM

Having lived on West Chestnut Ct for the past 25 years, we have very much appreciated the quality curbside trash/recyclables/compostables service provided by Western Disposal Services for the past 9 years. The service is consistently reliable, the driver(s) friendly and helpful and the cost has remained reasonable. We would vote to retain Western Disposal for another 5-year period.

Regards,

Tom

T. J. Flewelling
Louisville, CO
Mobile: 720-938-6328

From: [Sharyn Schellenberg](#)
To: [City Council](#)
Subject: Western
Date: Sunday, February 10, 2019 8:59:53 AM

Western Disposal has done a great job since we moved here 15 years ago. I believe they should remain as the trash,recycle and compost collection team!

Sincerely,
Jeff Schellenberg

From: [Hinda Hoffman](#)
To: [City Council](#)
Subject: Western Disposal
Date: Sunday, February 10, 2019 8:40:28 AM

We have been very happy with Western Disposal's service and hope they can continue.

Hinda Hoffman
Barry Hoffman

Sent from my iPhone

From: [ashleykins](#)
To: [City Council](#)
Subject: Western Disposal - please continue service
Date: Sunday, February 10, 2019 8:34:40 AM

Dear City Council,

I would like to encourage that Western Disposal be selected to continue providing waste, recycling, and compost services for the city of Louisville. They have done a great job consistently over the term of their contracts. Their drivers as well as their customer service representatives have been polite in the cases where I've had to interact. I would like to see them continue.

Sincerely,

Ashley Pitts
1458 Kennedy Ave.
Louisville, CO 80027

From: [Eric Anderson](#)
To: [City Council](#)
Subject: Western Disposal - Keep them
Date: Sunday, February 10, 2019 8:34:38 AM

Just a quick note to strongly suggest we keep Western Disposal.

We've lived in Louisville 18+ years and had WD as our provider all the years. Few companies have been so reliable as Western Disposal. I've had zero concerns and only praise. We need to keep them.

Eric Anderson
921 Eldorado Lane

From: [Carole Brandt](#)
To: [City Council](#)
Subject: trash service
Date: Sunday, February 10, 2019 8:26:15 AM

As someone who rarely if ever feels driven to communicate with city council, I'm writing to enthusiastically support Western Disposal as our trash collector. It's really important to me that we have curbside compost service in Louisville. Plus, they are always great with customer service - switching out cans and sizes when needed, picking up extra trash. They have great communication about holiday schedules, etc. Some of my friends in Indian Peaks really struggle with their alternate provider. I've enjoyed Western for years both here and in Boulder and really think they are the best options around - for convenience, service, environmental and other reasons. Thank you.

Carole Brandt
225 Roosevelt Ave

--

Carole 

From: [Dan Ross](#)
To: [City Council](#)
Subject: Western Disposal
Date: Sunday, February 10, 2019 8:01:46 AM

We support continuing with Western Disposal.

From: [Millie W](#)
To: [City Council](#)
Subject: Western Disposal
Date: Sunday, February 10, 2019 7:43:17 AM

Dear Council,

Know that the service Western has provided for 9 years is excellent. On the days that my trash was missed be my delay in putting out on time. WD went out of their way to provide excellent customer service and were kind enough to come back and pickup my trash at a later time in the day. Please let them continue be our provider of trash, compost and recycling.

Sincerely,

Mildred Vaisanen
Louisville Resident

From: [James Augustus Romano](#)
To: [City Council](#)
Subject: Western
Date: Sunday, February 10, 2019 7:27:20 AM

Dear Council,

I wanted to send a letter in support of keeping Western disposal services as the community provider for trash, recycling and compost. They have done a fantastic job and their performance should be honored with a commitment to their employees and team from our community. Thank you for considering their proposal and the community support for retaining their program at your special meeting on February 12th.

Kind regards,
James Romano
Louisville Resident

Sent from my iPhone

From: [Bob Garcia](#)
To: [City Council](#)
Subject: Western Trash
Date: Sunday, February 10, 2019 7:26:26 AM

Western has provided great customer service!
Bob Garcia

From: [Sue Jackson](#)
To: [City Council](#)
Subject: Western Disposal support
Date: Sunday, February 10, 2019 7:20:38 AM

Dear Council Members,

As residents of Louisville, we're writing to encourage you to select Western Disposal as the provider for our trash and collection service in Louisville when you evaluate proposals at the upcoming council meeting. We've been extremely satisfied with Western's service. Any time we've had occasion to speak with their trash truck drivers, they have been professional, courteous and accommodating. We find the service reliable and efficient. If their bid is competitive with other providers you're considering (competitive doesn't mean the *lowest* bid), we urge you to continue with this reliable provider. Why change something that isn't broken?

Sincerely,
Dan & Sue Jackson
874 W Tamarisk St
Louisville CO 80027

From: [polly fafach](#)
To: [City Council](#)
Subject: Western Disposal Co.
Date: Sunday, February 10, 2019 7:14:47 AM

Dear Friends,

We want to put in our vote for Western Disposal. They are wonderful! The drivers are friendly and courteous, and they have gone out of their way to pick up trash that we forgot to put out.

Thank you for keeping them!
Polly Fafach

From: [Brad Stauf](#)
To: [City Council](#)
Subject: Re: Retaining Western Disposal
Date: Sunday, February 10, 2019 6:06:46 AM

City Council Members: we received a letter from Western Disposal recently asking for an endorsement as the city evaluates trash/recycle/compost service providers and we are happy to endorse them.

They have always provided good service in person and on the phone, free oversize pickup is a great feature and they are fast & flexible when we need to change the size or number of collection bins.

Hopefully their bid is financially competitive, from a customer perspective we would be very happy to retain them.

Thanks!

Brad & Linda Stauf
571 West Cedar Place



Virus-free. www.avg.com

From: [Paula Kyle](#)
To: [City Council](#)
Subject: Western Disposal
Date: Sunday, February 10, 2019 6:02:41 AM

I would like to voice my support in maintaining our contract with Western Disposal. They are reliable, hardworking, and flexible with residents needs.

Unless their proposal is exorbitant I see no reason to make any changes.

Thank you for your consideration and your dedication to our community,

Paula Kyle

1388 Caledonia Cir.

Sent from my iPad

From: [John McGovern](#)
To: [City Council](#)
Subject: Trash, recycle and compost pick up
Date: Sunday, February 10, 2019 2:41:38 AM

Just to let the Council know, that we have had a very good experience with Western Disposal. They have been on time, drive safely in our neighborhood and are priced at a level that we are happy with.

We would not want to start over with a new company for a few cents in savings.

John M. McGovern, P.E.

1740 Polk Ct., Louisville, CO 80027

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From: [Jill Kranitz](#)
To: [City Council](#)
Subject: Western Disposal
Date: Saturday, February 9, 2019 11:01:22 PM

Hello,

I received a letter today from Western Disposal that you will be selecting a provider for our residential trash, recycle and compost services. I have been very happy with Western Disposal the past eight years I have lived in Louisville. Their crew on the streets are always very friendly. Their support staff in the office are also friendly, kind and helpful.

I love that their facility is 100% renewable electricity.

I hope our city will choose Western Disposal for the next five years of service. This will ensure we continue to have people providing service that truly care about our community.

Thank you,
Jill Kranitz
Louisville Resident

From: [caleb hanson](#)
To: [City Council](#)
Subject: Waste disposal
Date: Saturday, February 9, 2019 9:16:03 PM

We understand you're taking new proposals for waste management for the city, and we wanted to weigh in to support Western. We've had a great experience with them at our home here in Louisville as well as our business in Boulder. We find their prices reasonable and their service (both at the curb and in their office) great.

Please do not make a price-only consideration when you look at providers. Even if someone can come in cheaper, we would prefer to stay with Western.

Thank you,
Caleb and Lauren Hanson
1715 Eisenhower Dr
Louisville, CO

From: [Josephine Novosel](#)
To: [City Council](#)
Subject: Provider for our community residential trash.
Date: Saturday, February 9, 2019 8:39:23 PM

I have had service with Western Disposal for many years and have been very pleased with their service.

Through the years I have used other services. Western's consistency and service have been exceptional and the support has been transparent through the years.

The fact that their facility is local and they support community and environmental issues is another

factor I consider seriously and hope your council does as well.

Thank you for your time and consideration.

Josephine 'Jo' Novosel

From: [Vic Goldberg](#)
To: [City Council](#)
Subject: Western Disposal
Date: Saturday, February 9, 2019 8:10:32 PM

Hi!

I've been a resident of Louisville for over 13 years, since before we had citywide single collection, so I'm pretty familiar with Western Disposal. I appreciate that they are a local company, and that they use alternative fuel powered trucks. There have been very few times I've had any issues with them, and when there have been, they've been resolved quickly. I've used the large item pickup service a few times, and there's never been a problem.

I feel that council should consider awarding them the contract renewal, even if they aren't the lowest bidder, as long as the price is reasonable (within 15% of the low bidder, give or take), and as long as they will be keeping up the same standards as they have been since they became our trash contractor.

Sincerely,

Vic Goldberg
515 Orchard Dr
Louisville.

From: [Peg](#)
To: [City Council](#)
Subject: Western Disposal
Date: Saturday, February 9, 2019 8:00:31 PM

Greetings,

I understand a review will be considered at your meeting on 12Feb2019.
I will not attend but would like to add my comments.

While I think the cost of trash removal is too high and would like to see this lowered, I have no complaints against Western Disposal. In the past years, if there was any concern, they were responsive and corrected any issues in a timely manner.

Louisville Resident

Peg Bundgaard

511 W Linden St

Louisville, CO 80027

From: [beth armbruster](#)
To: [City Council](#)
Subject: Western Disposal
Date: Saturday, February 9, 2019 7:34:37 PM

Dear Council Members,

I received a letter from Western Disposal announcing the upcoming bid for residential collection services. It brought to my attention additional points that I find valid in making their company a strong candidate, please refer to letter. I have been pleased with the service they provide and have found their customer service to be exceptional. Therefore I am writing to give them my vote to continue service .

Thanks for the wonderful work you do,
Beth Armbruster.

From: [ANGELA COPPOLECCHIA](#)
To: [City Council](#)
Subject: WESTERN DISPOSAL
Date: Saturday, February 9, 2019 7:25:01 PM

Hello,

I vote to keep Western Disposal. They do a great job and are always on time. Their customer service is great too.

Best Regards,
Angela Coppolecchia
1411 Washington Ave.
Louisville CO 80027

From: [Joe Desouza](#)
To: [City Council](#); [Joe Desouza](#)
Subject: A COMMENDATION OF SERVICES RECEIVED FROM WESTERN DISPOSAL SERVICES
Date: Saturday, February 9, 2019 7:09:09 PM

THIS E MAIL IS FOR THE KIND ATTENTION OF:

1. honorable MAYOR OF LOUISVILLE
2. Respected members of Louisville C

Dear Mayor, and Members of Louisville City Council. This E-Mail is to let you kindly know how very satisfied we are with the excellent Services we receive from Western Disposal Service.

We Highlight below some of the Plus Points of Western Disposal Staff and Services.

- ** They have not missed even a single collection day irrespective of the weather
- ** The pickup Driver is always courteous
- ** Pick up of Compost and Trash, which can be messy, is done very neatly with no mess left behind to clean up when he has left with the pickup
- ** Driver is very cautious in his driving taking maximum care of children and pets
- **Driver very alert to avoid any damage to parked vehicles

Therefore when evaluating proposals and making a decision please take the above into consideration. and award the contract to Western Disposal so we continue to have the benefit of the great service that we have been so used to getting

Thank You in advance

Sincerely
Joseph & Merlyn Desouza
562 West Willow Court,
Louisville

From: [Jennifer Henry](#)
To: [City Council](#)
Subject: Residential Trash Service
Date: Saturday, February 9, 2019 6:59:13 PM

Council,

I strongly believe we have an incredible standing relationship with Western Disposal. I have received nothing but kindness from the drivers and customer service alike and would like to continue to support this company. I urge you to continue our relationship with them for the next five years and more. We are so lucky to have such an outstanding team that provides us with taking care of our environment.

Regards,
Jennifer Henry
Louisville resident

From: [Mary Nickerson](#)
To: [City Council](#)
Subject: Western Disposal
Date: Saturday, February 9, 2019 6:56:31 PM

Please vote to keep Western Disposal as our city's trash/etc. company. They have been absolutely wonderful to me and very helpful with all of my trash/recycling pick-ups. Thank you!

Mary T. Nickerson

Malitay77@gmail.com

2367 Senator Court

Louisville, CO 80027

303-665-5877

Sent from [Mail](#) for Windows 10

From: [Cheri Ensign](#)
To: [City Council](#)
Subject: Western Disposal
Date: Saturday, February 9, 2019 6:50:05 PM

To Whom It May Concern:

I have been extremely satisfied with the service we've received from Western Disposal Services. They have always done a great job, and I've appreciated the services they offer. I would like you to consider renewing the city's contract with them.

Thank you,

Cheri Ensign

Louisville resident since 1999

From: [dgcamell](#)
To: [City Council](#)
Subject: Western disposal renewal
Date: Saturday, February 9, 2019 6:24:39 PM

Hi,

I noticed that it's time to select the city trash service here. We have been very happy with WD services, they have been very responsive to our requests. Please renew their contract.

Thank you,

Dennis Camell

701 West St

From: [Alan Ford](#)
To: [City Council](#)
Subject: Western Disposal Renewal
Date: Saturday, February 9, 2019 6:15:17 PM

For nine years we have been very pleased with the service provided us by Western Disposal. Collections have been timely, damaged bins replaced promptly, and the drivers always ready with a wave and smile whenever we happen to be out when they come by.

I ask you to renew their contract for another 5 years at your upcoming meeting.

Regards,

Alan Ford

From: [Lisa Peters](#)
To: [City Council](#)
Subject: Keep Western Disposal Services
Date: Saturday, February 9, 2019 6:13:56 PM

Dear Louisville City Council,

As you select the provider for our community's residential trash, recycling, and compost collection for the next 5 years, I want to let you know that **I hope you keep Western Disposal Services.**

They are reliable, responsive, economical, powered by natural gas, and just down-right friendly folks.

Please consider renewing their contract.

Lisa Peters
Louisville Resident

From: [CAROL ROBERTS](#)
To: [City Council](#)
Subject: Western Disposal bid for contract
Date: Saturday, February 9, 2019 6:02:17 PM

Hi,

We are residents of Louisville and had excellent service from Western the past nine years. We really appreciate the free drop off of leaves and yard debris at their location in Boulder. We have also taken advantage of the quarterly free large item disposal.

We hope for a continuation of services from Western Disposal.

Larry and Carol Roberts
2423 N. Franklin Ave
Louisville, CO 80027
303.437.2197

Sent from my Verizon, Samsung Galaxy smartphone

From: [Judy Walden](#)
To: [City Council](#)
Subject: A Vote for Western
Date: Saturday, February 9, 2019 5:46:39 PM

Dear Louisville City Council,

We just wanted to let you know that we've been pleased with the residential trash collection service provided by Western Disposal.

Sincerely,

Judy Feuer-Walden

From: [Celeste Niehaus](#)
To: [City Council](#)
Subject: Western Disposal
Date: Saturday, February 9, 2019 5:30:53 PM

Please continue working with Wesren Disposal. I've been very satisfied with their service.
Thank you.

--

Celeste Niehaus
cmniehaus@fastem.com

From: [Maureen Crozier](#)
To: [City Council](#)
Subject: Western Disposal
Date: Saturday, February 9, 2019 5:29:55 PM

I would like to express my support for Western Disposal. They have been a very forward looking trash collection service and I am grateful that they have curb side composting and recyclable collections. They are very reasonably priced.

Sincerely

Maureen Crozier
2163 ParkLn
Louisville CO 80027

From: [maureen.ruffino](#)
To: [City Council](#)
Subject: Western Disposal
Date: Saturday, February 9, 2019 5:18:32 PM

Just a note to say we appreciate the reliability of Western Disposal's trash, recycling and compost service. They are reliable as ever.

Thank you,

Maureen & Rick Ruffino
homeowners at 468 Orchard Way, Louisville CO 80027

From: [Jane Myers](#)
To: [City Council](#)
Subject: Please renew contract with Western Disposal
Date: Saturday, February 9, 2019 5:01:00 PM

Dear City Council,

We hope that you decide to stay with Western Disposal for trash/recycling/compost collection. We have had absolutely no problems with them and really appreciate how reliable they have been.

Thank you,
Jane Myers and Mark Nass
823 W Mahogany Cir
Louisville

From: [Jameson Ludlam](#)
To: [City Council](#)
Subject: Western Disposal
Date: Saturday, February 9, 2019 5:00:12 PM

I have been very happy with western disposal, and would be very happy to continue business with them.

Jameson Ludlam and Cheryl Hoffman
1755 W Barberry Circle
Louisville, CO 80027
720-314-6603

From: [Brian Lain](#)
To: [Jay Keany](#); [Christopher Leh](#)
Cc: [City Council](#)
Subject: My 2 cents on selecting a trash, compost, and recycling service company
Date: Saturday, February 9, 2019 4:57:59 PM

Dear Councilmen,

In regards to choosing the service provider for trash, compost, and recycling, I'd like the council to know I have been very happy with Western Disposal Services. They have provided service to my home at 1545 Kennedy Ave for many years and I have never been unhappy with their service. As such, I would like to see them continue to provide service to my home.

Thanks,
Brian Lain
(575) 635-5706
brianlain@gmail.com

From: [Richard Kithil](#)
To: [City Council](#)
Subject: Western Disposal
Date: Saturday, February 9, 2019 4:57:35 PM

Five Gold Stars for quality service.

Attentively,

Richard Kithil, Founder/President

We apply engineering, industrial organization,
risk management and science to address client
problems. Estab. 1994.

From: [Virginia Janda](#)
To: [City Council](#)
Date: Saturday, February 9, 2019 4:57:11 PM

I would like to recommend that you continue to use Western Disposal for Louisville services. We have been very satisfied with their work and see no reason to change companies. Thank you for your attention.

From: [sherry sommer](#)
To: [City Council](#)
Subject: Trash Service
Date: Saturday, February 9, 2019 4:52:02 PM

Dear Members of City Council,

I understand that you will be selecting Louisville's trash, composting, and recycling provider for the next five years on February 12.

We have lived in Louisville for 7 years and have been very happy with Western. The work of the drivers and office staff is very consistent and the employees are always friendly and courteous. We have not once had an issue with any aspect of their service and I do not take that for granted.

I am thankful that Western is part of our community, and I hope we will continue working together.

Sincerely,

Sherry Sommer

Sent from my iPhone

From: [Marty Potash](#)
To: [City Council](#)
Subject: Western Disposal Services
Date: Saturday, February 9, 2019 4:51:26 PM

Dear Council Members,

I am writing this letter in support of our current residential trash, recycle and compost collection service company, Western Disposal Services. I have been very happy with the service they provide to our community and 100% support extending their contract to be Louisville's disposal company. They always pick up as scheduled and their drivers are very friendly and courteous. There have been times where I have needed to 'flag' them down and deliver additional garbage to them and they have obliged.

Please let me know if I can provide any further information or details, but I just thought it worth reaching out to the city council in advance of the upcoming vote.

Sincerely,
Marty Potash
779 Hoover Ave
Louisville, CO 80027

From: [Karen Patterson](#)
To: [City Council](#)
Subject: Westen Disposal - Yes
Date: Saturday, February 9, 2019 4:49:54 PM

Dear Louisville City Council

Just a note to say I have always received excellent service and value from Western Disposal, here at my current address 601 1/2 Main St Louisville, CO 80027 and at prior Boulder County addresses I've lived over the years...

As a consumer I also feel their rates are an excellent value for their service.

I request that you please renew the city's contract with them - If it ain't broke, why fix it?

Thanks for all you do ~ Karen

Karen Tucker Patterson
www.singforlife.com
www.truthinsinging.com
(720) 641-8653

Sent from my iPhone 6+

From: [Michael Myers](#)
To: [City Council](#)
Subject: Western Disposal Services
Date: Saturday, February 9, 2019 4:27:37 PM

Just a note to let you know how pleased we have been with Western's service over the last several years. Every interaction with them has been professional and any requests we've made for additional services have been handled promptly and efficiently.

I hope customer satisfaction is an element you will consider when looking at disposal services.

Thank you.
Sue Myers
1001 Lincoln
Louisville CO

From: [ROD SINNER](#)
To: [City Council](#)
Subject: Western Disposal
Date: Saturday, February 9, 2019 4:21:41 PM

City Council Members,

I wanted to let you know how very pleased we have been over the past several years with our compost, recycle and trash service Western Disposal has provided. I understand you are in the process of selecting the next provider for the upcoming five years. Please consider Western Disposal as this provider.

Rod Sinner

444 Jefferson Ave.

Of Course...Louisville CO 80027

From: [Jeff Regier](#)
To: [City Council](#)
Subject: Trash service provider
Date: Saturday, February 9, 2019 4:21:19 PM

Just providing one opinion regarding the selection of our next trash hauling service for the next five years. While I did not read the city council communication agenda item 3 word for word, I would prefer to see our current provider, Western disposal continue to serve Louisville. I have been very satisfied with there service.

It seams that the two bids are very close, almost negligible, cost wise. I don't think I would like to have trash trucks picking up nearly every day of the work week. I understand miles driven is similar, however it's nice to have it all handled in one day. Let face it trash is well, trash, the less we have to look and smell it then better.

Sounds like Republic has committed to new vehicles if awarded the contract. Get it in writing, I have yet to see a Republic vehicle that didn't look like it was in need of service or at least a cleaning.

We use Western at my place of work and every interaction I've had with the drivers and staff has been very professional.

Thank you for your time.

Jeff Regier
294 Matchless St.

From: [Caroline Erickson](#)
To: [City Council](#)
Subject: Western Disposal
Date: Saturday, February 9, 2019 4:20:41 PM

I am very pleased with the level of service provided by Western Disposal.

I especially appreciate the quarterly bulky item curbside pickup, since I don't have a way to transport large items to the dump.

Please renew their contract!

Sincerely,

Caroline Erickson
127 S Washington
Louisville CO 80027



Virus-free. www.avg.com

From: [Cristina Lighthiser](#)
To: [City Council](#)
Subject: Western
Date: Saturday, February 9, 2019 4:16:27 PM

Please keep Western as a provider for our community of residential trash recycle and compost collection

From: [Barbara Richardson](#)
To: [City Council](#)
Subject: Western Disposal Services
Date: Saturday, February 9, 2019 4:15:08 PM

We moved to Louisville six months ago and from the beginning have been pleased with the trash collection. The fact that Western collects products to recycle and compost is wonderful. Also, their trucks are attractive.

From a pleased and satisfied property owner,

Ed and Barbara Richardson
944 grant

From: [Peter Sharp](#)
To: [City Council](#)
Subject: Western Disposal Services contract
Date: Saturday, February 9, 2019 4:14:16 PM

Hi,

We understand that Western Disposal's contract with City of Louisville is up for renewal so I am writing to let you know that we hope that it is renewed. We have always had great service from them in the 9 years we have lived here. Their drivers are friendly and I often see them getting out of their trucks when the trash has spilled on the road. On the occasion that we had an issue with our trash can (a broken wheel) it was replaced immediately with very little inconvenience. Finally, we have found that their communication is great so we always know if there is a change to our collection day due to holidays. Again, we hope that the City renews the contract with Western Disposal.

Please let me know if you have any questions/comments.

All the best,

Peter and Kirsten Sharp
828 W Mulberry St, Louisville
303-625-3428

From: [CONRAD MEG HUMMEL](#)
To: [City Council](#)
Subject: Disposal Service
Date: Saturday, February 9, 2019 4:13:49 PM

As residents of Louisville and customers of Western Disposal, we would like to convey our high level of satisfaction with Western's services over the last 5 years. Unless the price of a new provider is significantly less (15% or more) than Westerns, we would support renewing Western's contract.

Conrad and Meg Hummel
1211 Kennedy Avenue
Louisville, CO
(c) 303-517-8128

From: [Eric C. Williams](#)
To: [City Council](#)
Subject: Please Keep Western Disposal!!
Date: Saturday, February 9, 2019 4:12:59 PM

Dear City Council,

We want to state for the record that Western Disposal has always given us excellent service and they have earned our loyalty, so please keep them as our residential collection provider.

Thanks for all you do,

Eric and Lucy Williams
917 Parkview St
Louisville, CO 80027

From: ctruesdale@ups.com
To: [City Council](#)
Subject: Trash Contract
Date: Saturday, February 9, 2019 4:11:49 PM

Council,

Just a quick note to say that Western Disposal's services have been excellent over the past years.

We have never had a service concern nor any mishaps.

Thank you,

Charley

Charles and Robin Truesdale
1711 W Barberry Cir
Louisville CO 80027
303-552-1508

From: [Katherine Abeyta](#)
To: [City Council](#)
Subject: Appreciation of Western Disposal Services
Date: Saturday, February 9, 2019 4:10:23 PM

City Council,

I have been provided with exceptional and responsive trash, recycling and compost service for the past 5 years. I would be very pleased to hear you have continued to select Western Disposal Services as my provider. I have got to know the staff; they are friendly on schedule and always smile and wave to us. I am retired and look forward to the familiar faces as they come by to pick up my trash etc. Louisville is a small town and should want to maintain continuity with our service providers.

William&Katherine Abeyta

From: [Gail Erker](#)
To: [City Council](#)
Subject: WESTERN DISPOSAL
Date: Saturday, February 9, 2019 4:10:04 PM

We are writing in support of keeping Western as our trash/recycle/compost service. They have met all expectations these past 9 years and have been totally reliable. The drivers are friendly and so professional. We have lived in Louisville 41 years —here on Adams Place —and hope you will extend Western as our trash service. Thankyou. The Erkers— Gail and Marv

Sent from my iPhone

From: [MICHAEL KOKES](#)
To: [City Council](#)
Subject: Western Disposal
Date: Saturday, February 9, 2019 3:54:02 PM

We are happy with the service that Western Disposal Services has been providing and would like them to continue in that role.

Thanks,

Mike Kokes

902 Sunflower Street

Louisville, CO 80027

From: [gail.wetrogan](#)
To: [City Council](#)
Subject: Stay with Western Disposal
Date: Saturday, February 9, 2019 3:46:59 PM

Western suggested that residents write to Council regarding the upcoming selection of a trash hauler. I am happy to do so. As long as they've been here in Louisville I've found Western's service to be reliable and problem-free. Last summer, when Old Town streets were being reconstructed, their drivers somehow managed to keep to the schedule in spite of closed streets, barriers, intrusive equipment and numerous disruptions. They did a great job.

I feel that Louisville would be well-served to stay with Western rather than take a chance on a new company. Residents such as myself would not welcome having to adjust to changes in our service.

It ain't broke. Don't fix it.

Gail Wetrogan
930 McKinley Ave

From: [Charles Kranker](#)
To: [City Council](#)
Subject: Western Disposal
Date: Saturday, February 9, 2019 3:43:18 PM

Dear Council,

I read that Western Disposal is asking for a new contract for the next 5 years.

I have been with Western Disposal for the last 9 years and I've been real happy with their service. No problems.

I would like to see you vote for a new 5 year contract.

Thank you,
Charles Kranker
704 Johnson St.

From: [Elizabeth Rayburg](#)
To: [City Council](#)
Subject: Western services
Date: Saturday, February 9, 2019 3:37:16 PM

Dear City council members,

I hope you will keep Western Disposal as our service. They have always been exceptional and pleasurable to have as our weekly collection. I enjoy being a customer of Western Disposal!

Thanks,

Elizabeth Rayburg

445 Orchard Drive

Louisville, Co

From: [Roger Micheli](#)
To: [City Council](#)
Subject: Residential Trash Pickup
Date: Saturday, February 9, 2019 3:25:49 PM

I am writing to support Western Disposal Services as you decide the providers for our city.

Kind Regards

Roger

Roger Micheli; 720-319-0764

From: [David](#)
To: [City Council](#)
Subject: Trash/Compost/Recycling provider
Date: Saturday, February 9, 2019 3:24:48 PM

I understand the city of Louisville will be accepting bids for a Trash/Compost/Recycling provider in early February. We wanted to started we have been very very happy with our current provider, Western Disposal Services!! The company is response to questions and quick to replace trash cans when needed. Also helpful to the community.

Thanks

David and Rose Walters
739 Peach Court
Louisville, Colorado 80027

DLW - Sent from my iPad

From: [Clark Boman](#)
To: [City Council](#)
Subject: Western Disposal Services
Date: Saturday, February 9, 2019 3:22:54 PM

Just so you know, we have been very pleased with the service we have received from Western Disposal for the last 5 years. There are many good things we could tell you about them but will summarize by saying they are the best.

Sent from my iPhone

From: [Aaholm Phil](#)
To: [City Council](#)
Subject: Western Disposal
Date: Saturday, February 9, 2019 3:14:35 PM

We received a letter that the Council will soon be selecting the provider for residential trash, recycling and compost pickup. We would like to voice our support for Western Disposal. We have been in our home about three years and Troy is our regular person. The service is prompt and neat.

Please consider renewing Western Disposal's contract.

Thank you,
Leslie and Phil Aaholm

From: [Mark Healey](#)
To: [City Council](#)
Subject: Trash service vote on Tuesday
Date: Saturday, February 9, 2019 3:14:00 PM

Keep Western!

Jude and Mark Healey
W Elm St

--

Sent from my iPhone

From: [Jean Morgan](#)
To: [City Council](#)
Subject: Western Trash Disposal
Date: Saturday, February 9, 2019 3:12:46 PM

Hello,

This note is to support our current carrier, Western, to continue with their service in Louisville. The company has done a great job as far as I am concerned. I support the recycle and compost pick-up and their pricing. Their drivers are always courteous and helpful. I also like the one free large item pick-up twice a year. I don't think they can be beat! REHIRE!

Sincerely,

Jean Morgan 1131 Spruce St. Louisville, CO 80027

From: [Tom Wiseley](#)
To: [City Council](#)
Subject: Western Disposal
Date: Saturday, February 9, 2019 3:09:46 PM

To whom it may concern;

We are very satisfied with Western's operation, and hope they will be retained for the next five years.

Tom Wiseley and Marcia Falzone
174 Cherrywood Lane

Sent from my iPhone

From: [M. Amanda Lain](#)
To: [City Council](#)
Subject: Support for Western Disposal Services
Date: Saturday, February 9, 2019 2:45:48 PM

Dear Louisville City Council,

I am writing to express my satisfaction and deep appreciation for the services Western Disposal Services provides. In my experience, the staff are professional, the service is reliable, and the price is fair. Regardless of weather conditions, the Western Disposal Service employees are doing their work, on time and with a smile. I am in favor of them continuing to serve Louisville.

Thanks for your time,
Amanda Lain
Louisville Resident
575-635-7545

From: [GEORGE BURSON](#)
To: [City Council](#)
Subject: Western Disposal
Date: Saturday, February 9, 2019 2:21:08 PM

Dear Council,

I received a letter from Western Disposal asking for me to send you an email on their service. I have been very satisfied with their services. I realize that many factors will go into your decision on selecting our trash provider and I thought that this letter might be of value to you during that process.

Thank you,

George Burson

1897 Quail CT

Louisville, CO 80027

720-379-7940

g.burson@comcast.net

From: [Bruce Bernhardt](#)
To: [City Council](#)
Subject: Western Disposal Services
Date: Saturday, February 9, 2019 2:05:46 PM

Council members,

My wife and I are new residents (September, 2018) in Louisville. While we have not had a lot of interaction with Western Disposal Services, the few times we have had to contact them have been very positive experiences. Getting our services set up, contacting them about missed pickups right after we moved in, and asking for pick-up schedules to be mailed to us have all been handled professionally and promptly. We would encourage you to seriously consider renewing your contract with them as you deliberate the selection of residential trash and recycling services. We love Louisville and are very happy with all of the services in the community.

Thanks for your consideration in this matter.

Bruce and Connie Bernhardt
1079 Leonard Lane
Louisville

From: [Robin Lopez](#)
To: [City Council](#)
Subject: City Council and Western Disposal's meeting on 2/12
Date: Saturday, February 9, 2019 2:02:37 PM

I am writing in support of extending Western Disposal's service contract with Louisville. I'm very pleased with their service and knowing that they meet the State's Emerald Ash Borer quarantine requirements.

Roberta (Robin) Lopez
199 Lois Dr.

From: [antonie stroeve](#)
To: [City Council](#)
Subject: Western Disposal Services
Date: Saturday, February 9, 2019 1:41:36 PM

We understand the Council will be evaluating proposals for our city's residential disposal services very soon.

Since we have lived in Louisville, in two separate residences, we have been most pleased with Western Disposal Services. The drivers and collection workers have been most courteous and friendly and so equally are their office staff.

Our family has been living here since 1986, and have never had reason to complain about Western. In our opinion, "if it ain't broke, don't fix it"!! Please let them continue to serve our wonderful town of Louisville.

Thank you.

Tony and MaryAnne Stroeve
1321 Jefferson Avenue
720 717-0523

From: [Donna](#)
To: [City Council](#)
Cc: contact@westerndisposal.com
Subject: WESTERN DISPOSAL TRASH PICKUP
Date: Saturday, February 9, 2019 1:26:47 PM

We have been very pleased with the services provided by Western Disposal and would like to have them continue serving Louisville, CO in the future. Wes and Donna Anderson, 966 West Alder Street, Louisville, CO
e-mail: dja19@comcast.net

From: [Mike Catechi](#)
To: [City Council](#)
Subject: Western Disposal Services
Date: Saturday, February 9, 2019 1:22:09 PM

Council, I have been a customer of Western for the last 2 years. Their service has been exceptional ever since I have used them ever since I moved here. I hope their service to this community will continue.

From: [Douglas Minter](#)
To: [City Council](#)
Subject: We support renewing Western Disposal Services contract for another 5 years
Date: Saturday, February 9, 2019 1:20:49 PM

Thank you

Douglas and Jill Minter
880 W Mulberry Street
Louisville CO 80027

From: [John Kirk](#)
To: [City Council](#)
Subject: Disposal Services Provider
Date: Saturday, February 9, 2019 1:17:16 PM

Hi, our names are John and Viki Kirk and we have lived in Louisville since 1986 and in our current home at 652 W. Pine St. since 1994. We wanted to write and express how pleased we are to have a single disposal provider in town to limit the noise and wear and tear on streets of having multiple providers. We also cannot say enough good things about the current provider, Western!

Thanks

From: [Randy Carnival](#)
To: [City Council](#)
Subject: Trash Service
Date: Saturday, February 9, 2019 12:24:02 PM

Dear City Council,

Our vote is Western!

Randy & Bev Carnival

From: [Joan Hammers](#)
To: [City Council](#)
Subject: Trash provider
Date: Saturday, February 9, 2019 12:23:49 PM

As you may know Western Disposal sent a letter asking us to contact the City Council regarding the upcoming selection of a trash provider for Louisville. I do not know what other proposals you have received, but I do believe that Western Disposal has given very good service since the inception of the city wide pick-up. I vote for them to continue.

Thank you,
Joan Hammers

From: mckeedb@aol.com
To: [City Council](#)
Subject: Western disposal.....please!
Date: Saturday, February 9, 2019 12:21:22 PM

Oh, no, not again!

These guys have been great! AFter the little dust-up a few years ago, it all came out right, and these guys have been perfect, on time, responsive, and pleasant. They've responded any time we've needed different services, AND they haven't used those terrifically awful bright blue containers we had for a while that made the alleys so unattractive during the blah colors of winter.

Please let them stay.

Thanks Barbara McKee 1045 La Farge

From: [Connie Rowley](#)
To: [City Council](#)
Subject: Western Disposal
Date: Saturday, February 9, 2019 12:20:47 PM

We would appreciate contracting with Western for another 5 years. They are an excellent trash and recycling company. Their use of conservation and the fact they are locally owned are great reasons for keeping their services.

Thank you,

Dennis and Connie Rowley

From: [Nancy Alexander](#)
To: [City Council](#)
Subject: Western Disposal Services
Date: Saturday, February 9, 2019 12:02:40 PM

Hi Council,

This is to let you know that I hope you renew Western Disposal's service. I have been more than satisfied with their service! Always on time, trash cans left upright, and they are efficient.

Best,
Nancy Alexander
884 W. Mulberry St.
Louisville, CO 80027

From: [Elaine Fitch](#)
To: [City Council](#)
Subject: Provider for residential trash
Date: Saturday, February 9, 2019 11:35:19 AM

I would like you to retain the services of Western Disposal at your Tuesday meeting. Thank you

Elaine Fitch
Sent from my iPad

From: [Dennis Maloney](#)
To: [City Council](#)
Cc: [Kurt Kowar](#); "[MARK PERSICHETTI](#)"; [Heather Balser](#); [Cory Peterson](#)
Subject: February 12th Special meeting - waste hauling contract
Date: Friday, February 8, 2019 10:54:19 AM

Dear Fellow Councilors,

I will be on vacation during the Special Council meeting on Tuesday, February 12, and wanted to share my thoughts regarding the Solid Waste contract discussion/direction. As a member of the Utility Committee I participated in the RFP review and interview process on January 28th with staff, Councilor Keany and LSAB member Mark Persichetti.

The RFP was well crafted which led to clear responses from the two vendors: Republic and Western Disposal. Both firms are well positioned to serve the waste hauling needs of the city. During the interview process the review team was able to clarify their responses and the vendors provided background for their pricing. The pricing structure of the bids was to: , (Option 1) Move to a totally embedded scheme that includes all three services (embedded Recycling and Compost Pay as You Throw rate structure), or, (Option 2) Continue with the current pricing structure (embedded Recycling and a la carte Compost Pay as You Throw rate structure). And the decision process is between these two options.

As noted in the staff report, the RFP review team unanimously supported Option 1, embedded Recycling and Composting. I strongly support that direction for the following reasons:

1. Pricing – Republic's pricing for embedded services is significantly lower for customers using 32 gallon trash service (45% of customers) and similar for customers using 64 gallon trash service (43% of customers). Fun fact: over 60% of Boulder customers use 32 gallon containers.
2. City Sustainability Goals – the embedded approach financially encourages customers to use smaller trash containers and larger recycling & composting containers. When I first considered this I wondered if we were using social engineering to achieve sustainability goals. But after talking with Republic the pricing actually reflects their true cost. Their biggest costs are filling the landfill with trash which diminishes the value cycle of that asset. The recycling and composting is diverted and with lower net costs.

For me this decision is clear while acknowledging that there are pros and cons to each option. I encourage you to give staff direction to negotiate a contract with Republic for fully embedded waste hauling services.

Best Regards,

Dennis

Dennis M. Maloney
City Council, Ward III
Louisville, CO

Sign up for the City's email lists and be informed. Use this link to see how:

<http://www.louisvilleco.gov/residents/enotification>

From: [Robert](#)
To: [City Council](#)
Subject: Satisfied customer
Date: Monday, February 11, 2019 8:57:50 AM

I have always been pleased with Western Disposal's service especially while my ally was being redone last year. It seemed like a lifetime but probably only involved two pickups. Thanks, Bob.

From: [Elizabeth Cassano](#)
To: [City Council](#)
Subject: comment on upcoming decision regarding residential trash, recycling, and compost contract
Date: Monday, February 11, 2019 9:03:02 AM

Good morning,

I would like to add my 2 cents regarding the upcoming city council meeting and the discussion regarding the community's trash, recycling, and compost contract. I have been very happy with Western Disposal. They have done a great job over the years that I have lived in Louisville (since 2012). In addition, when I have needed bigger items disposed of, they have been incredibly helpful and their customer service is top notch. I hope you will decide to keep Western Disposal as our community's trash, recycling, and compost company. Thank you for listening.

Best,
Elizabeth Cassano
1505 Washington Ave.
Louisville

From: [Zdenka Novosad](#)
To: [City Council](#)
Subject: support for Western Disposal
Date: Monday, February 11, 2019 9:15:45 AM

Hello,

I want to throw in my support for renewing Western Disposal Services contract.

I've now lived in Louisville for 12 years, and have only a good experience with them - from prompt handling any inquiries, to drivers skillfully dealing with refuse pickup on my cul-de-sac, awkward at times. Always leaving bins upright even if they have to get out of the cabin etc.

Zdenka Novosad

From: [Cindy Whang](#)
To: [City Council](#)
Subject: Western Disposal Services
Date: Monday, February 11, 2019 9:14:10 AM

City Council Members,

It has been brought to my attention that the Louisville City Council will be selecting the provider for our community's residential trash, recycling and compost collection services in the very near future. We have resided in Louisville for a little over two years. In that period, we have been extremely pleased with the professionalism of the employees with Western Disposal Services. This includes the drivers to the customer service representatives in the office.

As such, I would like to strongly recommend that you select them to continue to service our community.

Cindy Whang
1106 Summit View Drive
Louisville

Sent from my iPhone

From: [Heather Spencer](#)
To: [City Council](#)
Subject: Retain Western Disposal Services!
Date: Monday, February 11, 2019 9:13:28 AM

Good Morning Louisville Council Members,

I was sorry to hear Louisville is considering a trash removal company other than Western Disposal Services. I've always appreciated their service. I do hope the Council chooses to keep this local company. This is a steady service with which I've never had a complaint. Why change what is working so well? Thanks for your thoughtful consideration.

Kind Regards ,
Heather Spencer

[1166 Summit View Dr.](#)
[Louisville, CO 80027](#)
303.880.3155

--

Sent from Gmail Mobile

From: [Will Gaw](#)
To: [City Council](#)
Subject: Trash Collections
Date: Monday, February 11, 2019 9:09:14 AM

To whom it may concern,

It has come to our attention that the city is reevaluating it's trash collection options.

We strongly feel that WESTERN DISPOSAL is the best company to work with, both for its customer service and sustainable practices like composting.

We would be sad to see Western lose our business to another company.

Thank you,
Will Gaw
508 Sunset Drive
Louisville, CO
80027

Sent from my iPhone

From: [Laura Dirks](#)
To: [City Council](#)
Subject: Western Disposal Services---Please KEEP !
Date: Monday, February 11, 2019 9:06:38 AM

Dear Council Members,

Western Disposal Services, a local company, has serviced our removals since Spring 2016. They are always reliable....always pleasant...and do not leave a mess as some other services do.
Please continue to retain this company.

Sincerely,
Laura Dirks
1172 Summit View Dr.
Louisville, CO 80027
303.918.2170

Laura Dirks, MBA, Realtor, Luxury Homes Specialist
5280 Magazine Five Star Real Estate Professional

From: [Elizabeth Cassano](#)
To: [City Council](#)
Subject: comment on upcoming decision regarding residential trash, recycling, and compost contract
Date: Monday, February 11, 2019 9:03:02 AM

Good morning,

I would like to add my 2 cents regarding the upcoming city council meeting and the discussion regarding the community's trash, recycling, and compost contract. I have been very happy with Western Disposal. They have done a great job over the years that I have lived in Louisville (since 2012). In addition, when I have needed bigger items disposed of, they have been incredibly helpful and their customer service is top notch. I hope you will decide to keep Western Disposal as our community's trash, recycling, and compost company. Thank you for listening.

Best,
Elizabeth Cassano
1505 Washington Ave.
Louisville

From: [Kaelin Kelly](#)
To: [City Council](#)
Subject: Western Disposal
Date: Monday, February 11, 2019 10:33:28 AM

I would like to put in a plug for extending Western Disposal's contract with the city. I have been very pleased with their service over the years and have had no concerns or complaints. I appreciate the quarterly pick-up of a large item and would hate to lose that service. And having curbside composting is THE BEST. So I vote to keep them unless there are compelling reasons to do otherwise.

Thanks to you all for your service to our community.

Kaelin Kelly
779 Nighthawk Circle

From: [Diane Rygiol](#)
To: [City Council](#)
Subject: Western Disposal
Date: Monday, February 11, 2019 10:22:24 AM

Hello, we are writing to recommend continuing Louisville's contract with Western Disposal. They have provided excellent service to our community. The curbside compost program is especially valuable.

Thank you,
Mike and Diane Rygiol

From: [L G ALBRIGHT](#)
To: [City Council](#)
Subject: Keep Western Disposal Please
Date: Monday, February 11, 2019 10:14:07 AM

Hi, as a 28 year citizen of Louisville I have had the pleasure of Western Disposal Service since the city signed them up years ago.

They are great and can see no reason to change to another service.

Thanks.
Sincerely,
Gregg Albright
905 Short Street
Louisville

Sent from my iPad

From: [Tim](#)
To: [City Council](#)
Subject: disposal contract
Date: Monday, February 11, 2019 10:09:20 AM

Dear City Council,

As you consider the city's disposal provider, I would strongly encourage you to extend Western Disposal's contract.

Prior to Western, there were multiple providers with numerous trucks on our streets and alleys every week. After the city's negotiation with Western, happily there were fewer trucks around. Western has been very efficient, prompt, and effective in providing their services. Qualities that are appreciated.

Whenever I meet the Western employees in our alley, they are always friendly and courteous. More qualities that are priceless.

Western is a local company embedded in our community, and I strongly want to see that relationship continue.

Thanks for your time and consideration.

Tim and Ann Godby
32 year Louisville residents

Sent from XFINITY Connect App

From: [Kathi Jennings](#)
To: [City Council](#)
Subject: Western Disposal
Date: Monday, February 11, 2019 10:00:59 AM

I see the city is doing the contract for trash removal. I have lived in Louisville for 22 years and had Western since the town got them. I have been very happy with the service. It is always on time and keeps me notified of changes. I like there one big item free pickup per quarter also.

I hope we can keep Western.

Kathleen Jennings
298 Jackson Cir
303-666-4213

From: [Bill Schwarz](#)
To: [City Council](#)
Subject: Western Disposal
Date: Monday, February 11, 2019 9:58:47 AM

Western asked for its customers to do this, as you know, but I do it gladly. Their service is consistently reliable, their staff courteous and friendly.

But I do wish they would do something about the years-old decals and customer addresses on the collection bins, they are all tattered and falling off. And I would ask them about their policy on replacing bins damaged through years of normal use. Specifically, who pays? Whatever that policy is, it should be made clear to us customers in any contract renewal, because these bins are getting pretty beat up.

So provided that their proposal is suitably price and terms competitive, I would vote for accepting it and renewing Western's contract.

Bill Schwarz
527 W. Ash Court
720 259 6322

From: [Patrick Barnett](#)
To: [City Council](#)
Subject: Statement in support of Western Disposal
Date: Monday, February 11, 2019 9:39:08 AM

Hello,

Just wanted to write that I appreciate the service they provide highly/ The other day I missed putting the trash out because my girl was sick all night. I called them up and explained the situation and they said to leave the bin out on the curb. It took a while for a truck to come pick it up but by nightfall I had an empty bin. I hope us Louisville residents continue to enjoy their service.

Sincerely,

James Barnett

2162 Wagon Way

From: [Jessica Robinson](#)
To: [City Council](#)
Subject: Keeping Western Disposal
Date: Monday, February 11, 2019 9:38:06 AM

Hello,

Just wanted to send a quick note, as I know there is a special meeting to confirm the trash/recycle/compost collector for Louisville-- we have really enjoyed having Western Disposal. They are always friendly over the phone, have great policies on large item pickup, and never seem to miss a pickup. They are great and I hope Louisville decides to select them as the provider for our collection services moving forward.

-Jessica Robinson
Louisville Resident

From: [Meredyth Muth](#)
To: [City Council](#)
Subject: FW: Retention of Western Disposal Services
Date: Monday, February 11, 2019 9:29:20 AM

MEREDYTH MUTH

CITY CLERK

CITY OF LOUISVILLE

303.335.4536

303.335.4550 FAX

www.LouisvilleCO.gov

MeredythM@LouisvilleCO.gov



*The City Clerk's Office is collecting feedback to improve our customer service.
Please let us know how we are doing by completing this short [survey!](#)*

From: Stuart Todd [mailto:toddstu6@gmail.com]
Sent: Sunday, February 10, 2019 3:29 PM
To: Meredyth Muth <meredythm@louisvilleco.gov>
Subject: Retention of Western Disposal Services

Hello Meredyth and Council Members

I have had the pleasure of being served by the Western Disposal Services for many years at both 1831 and 1852 N Fillmore Court. It is my hope we will continue with those folks and not be served by an unknown provider.

When we built our two homes many years ago, we had a disposal provider that failed even the simplest services. I don't wish to repeat that situation.

Please keep our present Western Disposal Service. They have done us well and I expect that will continue.

Regards, Liane and Stuart Todd

Sent from [Mail](#) for Windows 10

From: [Shirley Thielen](#)
To: [City Council](#)
Subject: Western Disposal Endorsement
Date: Monday, February 11, 2019 9:25:49 AM

Hello!

I understand that the contract for trash pickup is up for renewal and I encourage you to continue having Western Disposal provide this service. They have always been reliable in pick-up, helpful when contacting them, and prompt in correcting any issues.

Thank you,
Shirley & Dave Thielen
1046 Johnson Lane
Louisville, CO 80027
303-817-7905

From: [Lori Smith](#)
To: [City Council](#)
Subject: Keo Western Disposal
Date: Monday, February 11, 2019 9:22:27 AM

Dear City Council,

Please keep Western Disposal!

I'm a stay at home mom and I am often home when the drivers do the collection. The drivers are always polite the few times I've spoken with them and they are quick to give a wave if I'm out with the kids.

Don't mess with a good thing!

Thanks,

Lori Smith - Mulberry St

Sent from my iPhone

From: carolyn@ecentral.com
To: [City Council](#)
Subject: Western Disposal Services
Date: Monday, February 11, 2019 10:43:51 AM

Please vote me in for saving this company

They have been affordable , friendly, informative and reliable for five years.

Thanks

Carolyn Beagle

Saddle Ridge ~ Louisville Co

From: [Oksana Kowalsky](#)
To: [City Council](#)
Subject: Western Disposal
Date: Monday, February 11, 2019 10:43:24 AM

Dear Council,

I would like to voice my approval of Western Disposal services and ask that you please vote to retain them as providers. They have been very responsive to all requests for additional trash pickups or swapping out of containers. They are always prompt and on schedule. They have provided exceptional service and I hope that you would vote to maintain that high level of service.

Thank you.

Oksana Kowalsky

From: [JACK RUSSO](#)
To: [City Council](#)
Subject: residential trash service
Date: Monday, February 11, 2019 10:49:35 AM

To the City Council,

With regard to choosing a trash disposal company for the next year,
I want to register my complete satisfaction with Western Disposal this year
and that we continue to use them.

Sincerely,

Jack Russo
430 Orchard Dr
Louisville

From: [Connie Rodman](#)
To: [City Council](#)
Subject: Trash collection contract
Date: Monday, February 11, 2019 10:57:44 AM

City Council Members,

I would like to encourage you to renew the city's contact with Western Disposal.

Every time I have contacted Western Disposal to change the size of our bins or to request a replacement for a damaged bin, they have been helpful and friendly. I am happy with and appreciate the service that they have provided.

Thank-you,
Connie Rodman
920 LaFarge Ave
Louisville, CO

Sent from my iPhone

From: [Kate Christy](#)
To: [City Council](#)
Subject: Western Disposal continued service
Date: Monday, February 11, 2019 11:05:43 AM

I am writing to let you know that I hope that Western Disposal service will continue to be the provider for Louisville, Co for the next 5 years.

Thank you,

Catherine Christy
1009 Lincoln Ave. Louisville, CO

From: [Gerald Malm](#)
To: [City Council](#)
Subject: Trash Service!
Date: Monday, February 11, 2019 11:12:42 AM

Dear council members,

I would just like to tell you that I'm in favor of retaining Western Disposal Services as the city trash collectors! They have excellent service, are very good about keeping the households informed about services and schedules, and if you need to call them are very helpful! We especially like the fact of having three choices for our trash! Please retain them as our trash service!

Thanks,

Gerald Malm

124 W. Sycamore Lane

Louisville, CO 80027

303-666-8647

From: [Van Pollock](#)
To: [City Council](#)
Subject: Residential Trash Pick Up
Date: Monday, February 11, 2019 11:14:53 AM

Hello

I am writing in regards to Western Disposals contract with the City of Louisville. We are aware the selection of provider is being looked at. We would like the City to consider renewing with Western Disposal.

For the past 9 years we have been very pleased with Western Disposal.

The affordability of trash, recycle, and compost is definitely one reason, but there are more.

The free quarterly pick up has been an added bonus.

Customer service, and local owned family business keeps this company #1 for the City of Louisville.

Thank you,

Leigh Ann and Van Pollock

475 Eisenhower Dr

From: [cindy.cook](#)
To: [City Council](#)
Subject: Western Disposal
Date: Monday, February 11, 2019 11:15:28 AM

I can't believe it's been 9 years since we started curbside compost collection program. Western Disposal has been great. It's nice to have only 2 trucks a week on the block--Friday morning & afternoon. They are so responsive when you call them. I'm sure it's because they are a local family-owned business and they treat us as their family. I hope the city continues to do business with them and not with some large mega-trash company.

Cindy

From: [Mark Thompson](#)
To: [City Council](#)
Cc: [Linda Thompson](#)
Subject: Residential Trash Collection
Date: Monday, February 11, 2019 11:37:53 AM

Dear Louisville City Council,

My wife and I have just learned that the city has put the contract for residential trash, recycle, and compost collection out for bid.

We applaud the fiscal responsibility of putting out such a bid. We both just wanted to convey that we have been very happy with Western Disposal Services during the six years we've lived in Louisville and would love to continue with them.

Obviously, if there is a significantly lower bid from another provider, you would be obligated to consider that. If, on the other hand, Western Disposal's bid is reasonably competitive, we would encourage you to stay with them as our provider.

Thanks very much for your consideration!

Mark & Linda Thompson
782 Treece Street
Louisville, CO. 80027

Cc Linda

From: [Dan Kahn](#)
To: [City Council](#)
Subject: Western Disposal-5star service
Date: Monday, February 11, 2019 11:47:45 AM

Hello I have owned my home in Louisville for 4 years and immediately noticed what a great job Western does. Courteous and helpful when calling. Driver on my route is outstanding, friendly and helpful. They have even taken extra bags when I forgot my stickers. Done that many times. Great job Western disposal!

Sent from my iPhone

From: [Joe Desouza](#)
To: [City Council](#)
Subject: Fwd: A COMMENDATION OF SERVICES RECEIVED FROM WESTERN DISPOSAL SERVICES
Date: Monday, February 11, 2019 11:48:49 AM

----- Forwarded message -----

From: **Joe Desouza** <desouzajoe4@gmail.com>
Date: Sat, Feb 9, 2019 at 7:08 PM
Subject: A COMMENDATION OF SERVICES RECEIVED FROM WESTERN DISPOSAL SERVICES
To: <council@louisvilleco.gov>, Joe Desouza <desouzajoe4@gmail.com>

THIS E MAIL IS FOR THE KIND ATTENTION OF:

1. honorable MAYOR OF LOUISVILLE
2. Respected members of Louisville C

Dear Mayor, and Members of Louisville City Council. This E-Mail is to let you kindly know how very satisfied we are with the excellent Services we receive from Western Disposal Service.

We Highlight below some of the Plus Points of Western Disposal Staff and Services.

** They have not missed even a single collection day irrespective of the weather

** The pickup Driver is always courteous

** Pick up of Compost and Trash, which can be messy, is done very neatly with no mess left behind to clean up when he has left with the pickup

** Driver is very cautious in his driving taking maximum care of children and pets

**Driver very alert to avoid any damage to parked vehicles

Therefore when evaluating proposals and making a decision please take the above into consideration. and award the contract to Western Disposal so we continue to have the benefit of the great service that we have been so used to getting

Thank You in advance

Sincerely
Joseph & Merlyn Desouza
562 West Willow Court,
Louisville

From: [Joe Desouza](#)
To: [City Council](#)
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Thank You in advance

Sincerely
Joseph & Merlyn Desouza
562 West Willow Court,
Louisville

From: [Theresa Haley](#)
To: [City Council](#)
Subject: trash, recycle & compost provider
Date: Monday, February 11, 2019 12:04:20 PM
Importance: High

Dear City of Louisville Council Members,

I am writing to express my strong preference that you again select Western Disposal as the contracted residential trash, recycle and compost provider for the City of Louisville.

Western Disposal as provided an exceptional service for the city for the last nine years, and I have been so impressed with the service that our driver, Ivan Odrdonez, has given us, that I've made sure to personally hand him a holiday card with a tip at the end of the year.

Years ago, I happily had Town & Country (locally owned out of Lafayette) as our trash provider. When they were bought out by Waste Management, things immediately went sour. We received a letter offering 'free service' for a brief period of time. In what I found to be a very deceptive manner, had I given my contact information to 'take advantage' of their offer, I would actually have been signing a contract. This was not obvious, but I just happened to see the small print before signing on. Feeling I'd dodged a bullet, we allowed them to be our provider sans a contract, and right away there were problems. There was an issue with the very first billing cycle, and when I called about it, I was initially forcefully told that I'd signed a contract with them and there was nothing I could do about it. When I emphatically stated that we had NOT signed their contract, the reply was rude. And right away, our charges went up. And up. And up! About that time, the City of Louisville had decided to contract with just one provider. I was ready to change to Western Disposal anyway, so I was pleased when you chose them as the provider.

Since becoming a customer of Western Disposal, I have been consistently pleased with not only the service our drivers have provided, but with the response of customer service when I've called. They have never been rude, and in fact, go out of their way to provide the help I need.

This is all from a personal level.

On the level of service for the entire city, please consider that Western Disposal is locally-owned, was the first provider of curbside composting for our great city - and one of the first for the entire State of Colorado, their trucks run on clean-burning natural gas, their facility is powered with 100% renewable energy, they can accept Emerald Ash Borer affected trees at their facility, the only State-certified processing site for this devastating infestation, and they have the routes down to a science so that they are exceptionally efficient and lacking in extra trucks on our streets every week.

I am happy to pay more to keep Western Disposal as our trash provider the the City of Louisville if the decision should come down to cost.

Please consider these points as you make your decision about our trash, recycle and composting provider for the next five years.

Sincerely,

Theresa Haley

Independent BEMER Distributor

303-815-6868

Theresa.Haley@BEMERmail.com

Visit <https://www.bmruniversity.com/whatisbemer/> for information

From: [Sharon Szabados](#)
To: [City Council](#)
Subject: Western Disposal
Date: Monday, February 11, 2019 12:15:26 PM

I have worked with a number of disposal services companies over the years both personally and professionally and I have found Western to be the best by far.

Please consider renewing their contract.

Sharon Szabados

From: [Sandy Chandler](#)
To: [City Council](#)
Subject: keep Western Disposal, please
Date: Monday, February 11, 2019 3:28:37 PM

Dear Council,

I understand you will soon vote on which residential trash company to use for the next 5 years. We have been very happy with Western Disposal's service for the past 9 years and vote to keep them for the next 5.

Thank you,

Sandy Chandler
859 W. Chestnut Cir.
Louisville

From: [Richard Sullivan](#)
To: [City Council](#)
Subject: Western Disposal
Date: Monday, February 11, 2019 3:15:26 PM

To whom it may concern, I am writing regarding a renewal of contract with Western disposal, these people have been taking care of my household trash for a number of years now as I am in a wheelchair for 12 Years and can not move the trash to the sidewalk or the curb on my own. The driver walks up my driveway and takes the trash to the truck, Empties the trash And returns the bin to the top of the driveway. This makes things much better for myself, and I do not believe I Or anybody else with limited motion or other such problems will obtain such outstanding service as that delivered by Western Disposal.

I would ask that Western Disposal be retained by the city of Louisville.

Thank You for your attention regarding this matter.

Richard M. Sullivan.

From: [Laurie Russo](#)
To: [City Council](#)
Subject: Western Disposal
Date: Monday, February 11, 2019 3:11:32 PM

To whom it may concern,

We have lived in Louisville for over 26 years and have had many different disposal companies service our garbage needs over the years. However, the last nine years that we have had our contract with Western has been the best so far. The main benefit has been the compost pick up perk. We fill our compost and recycle bins 9-12 months out of the year which helps the environment enormously. That in turn minimizes my trash or landfill deposit. I Feel like changing vendors would be a potential pain in our already busy schedule. Please renew their contract unless they are increasing their rates significantly.

Thanks in advance,
Laurie and Ken Russo

From: [James Hilburn](#)
To: [City Council](#)
Subject: Western Disposal
Date: Monday, February 11, 2019 2:54:25 PM

I hope that Louisville will select Western Disposal to continue our residential trash service. They have provided excellent service. I think they are an environmentally conscious and very well run local business. They're recycling & curbside compost service is the best we've ever had in Louisville. I think you will find the majority of people in Louisville would not want to lose their good services. Pat Alger (a 39 yr resident of Louisville)

From: [Jim Kehl](#)
To: [City Council](#)
Subject: Trash services.
Date: Monday, February 11, 2019 2:44:00 PM

I would like to recommend keeping Western Disposal as our trash, compost, and recyclables collector. They have been very efficient, courteous, and neat in the operations. We have never experienced any kind of problem with them.

Respectfully,

James & Dee Kehl
1156 Paschal Drive
Louisville, Co 80027

From: jsnydercodraftng@aol.com
To: [City Council](#)
Subject: Western Disposal Services
Date: Monday, February 11, 2019 2:25:52 PM

Council@LouisvilleCO.gov

This letter is to ask for you to retain Western Disposal as our collection vendor. They have done a great job of many years. Friendly, good service, great equipment are their landmark. We like them a lot.

Joel Snyder, Resident since 1976
513 W. Laurel Ct.
Louisville, Co. 80027

From: [Wendi Kirk](#)
To: [City Council](#)
Subject: Western Disposal
Date: Monday, February 11, 2019 2:24:09 PM

Council Members,

We are writing today in support of renewing the contract with Western Disposal. We have appreciated the professionalism and reliability shown by the Western drivers. Frequently a driver will get out to chase down errant trash or right a fallen container. Western's Recycle and Composting programs are user friendly and befitting the values in green Boulder county.

Having been through other trash companies large and small before moving here we can tell you Western has been a benefit of living here and we would hate to see that change.

Thank you for your time

Bill and Wendi Kirk

208 Lafayette St.

From: [Roswita Niessner](#)
To: [City Council](#)
Subject: Western Disposal Services
Date: Monday, February 11, 2019 2:17:34 PM

Western is up for a new contract. I have lived in Louisville for seven years now and have found Western's service very reliable and satisfactory. I would be happy to see their service continued.

Thank you for your consideration,

Roswita Niessner
1144 Paschal Dr.

From: [Citizen Inquiries](#)
To: [City Council](#)
Subject: FW: Feedback for City of Louisville, CO
Date: Monday, February 11, 2019 2:14:20 PM

Hi everyone. Please see the email below that was sent to Info@LouisvilleCO.gov. Thanks!!

Emily Hogan
Assistant City Manager for Communications & Special Projects
City of Louisville
303-335-4528
ehogan@louisvilleco.gov

From: info@louisvilleco.gov [mailto:info@louisvilleco.gov]
Sent: Saturday, February 9, 2019 4:24 PM
To: Citizen Inquiries <info@louisvilleco.gov>
Subject: Feedback for City of Louisville, CO

You have received this feedback from Kathy <valstone2@hotmail.com> for the following page:

<http://www.louisvilleco.gov/government/city-council>

I cannot email the council members from this page. Have never been able to. Please pass this on to the entire council: 1. Please keep Western Disposal 2. Please vote to suspend late fines at the library for kid's books. Thank you for passing this on to the entire council.

From: [Arthur Howe](#)
To: [City Council](#)
Subject: Western Disposal vote Tuesday
Date: Monday, February 11, 2019 2:13:48 PM

730 W Tamarisk St
Louisville

Dear Council Members,

RE choice of disposal company

In my opinion Western do a fantastic job. Their equipment is the latest in automation, their drivers are very good, and the whole process functions very reliably. You can chose the size of bin to suit your needs. I would thoroughly recommend that the council hire them again.

Arthur Howe

From: [b.kelly](#)
To: [City Council](#)
Subject: trash
Date: Monday, February 11, 2019 2:13:22 PM

Hello,

I am writing in response to a letter I received over the weekend from Western on our trash service. My first thought was, "Here we go again."

- First, I have been totally happy with Western and do NOT support a change in trash company. Period.
- Second, I have ALWAYS been against the city mandating what trash company a private citizen must use. This is NOT a legitimate function of government. In a free-market economy, private citizens should make that determination. I am paying the bills, not government.
- Third, prior to my hiring Western, I had used Waste Connections. Waste Connections cannot be trusted. This is the company that tried to dupe customers years ago into signing contracts by misleading them with offers of 2 months of free service.
- I was one of those who fell for the scam. When I tried to cancel service with Waste Connections, they demanded the full year of payments and turned me over to a collection agency. I ended up just paying the charges to get rid the collection agency.
- I vowed never to use Waste Connections again.
- No matter what Waste Connections promises, this company cannot be trusted.
- Private citizens should not be subjected to ANY such financial scams.
- Bottom line. Keep Western or let us hire our own trash company.

From: [Robyn Churchill Rathweg](#)
To: [City Council](#)
Subject: Western Disposal service
Date: Monday, February 11, 2019 1:44:17 PM

Dear council members:

Our household is in favor of continuing to contract with Western Disposal for trash, recyclables and curbside compost pick-up. Their service is dependable, and they have additional services at their Boulder location which are useful.

A few things would be helpful to change: 1. Currently, Boulder residents have free yard waste drop-off at the Western facility. Louisville residents pay the standard "county" fee, even though we contract with them for compost pick-up. It seems to me that Louisville residents should get the same rate as Boulder residents. Can this be re-negotiated?

(Though Louisville city yard is open one weekend a month for free yard waste drop-off, but it is not always a convenient time or weather situation.)

2. Louisville residents should be charged the same rate for mulch and compost pick-up at the Western facility as Boulder residents.

Thank you for your consideration.

Robyn Rathweg
605 W Hawthorn St.
Louisville

From: [Teresa Girotto](#)
To: [City Council](#)
Cc: contact@westerndisposal.com
Subject: Western Disposal
Date: Monday, February 11, 2019 1:30:40 PM

Hi there,

I see that Louisville will soon be selecting the provider for our waste collection services. I just want it known that I have been very happy with the service provided by Western Disposal.

We're happy about the single stream recycling that is ultra convenient, and the green waste collection that, evidently, is not standard in some neighborhoods. Yikes! The program that Western Disposal and Louisville have set up has allowed us to divert most of our waste away from the landfill. Seriously, our small trash bin is never full, even with 2 kids. We are extremely happy with our service and hope it can continue with this company.

Also, I'd like to point out how friendly the collection crew is. Years ago, when my 10 year old was just a toddler, garbage day was a highlight of the week. We would sit out on the driveway with our picnic breakfast and wait for the garbage truck to come by. So much excitement!

And the driver would wave, pick up the bins and give them extra dramatic wiggles and shakes, much to my son's delight.

I hope that you will renew the contract with Western Disposal.

Thanks,

Teresa Girotto

656 W. Ash St.
Louisville, CO

From: [Richard Simpson](#)
To: [City Council](#)
Subject: Western Disposal
Date: Monday, February 11, 2019 1:26:15 PM

I understand the contract for our residential waste collection will soon be selected for the next 5 years.

I just wanted to say that we have been very satisfied with the job that Western Disposal has done since their first contract with the city. They have always been dependable and efficient.

We are totally in favor of renewing the collection services contract with Western Disposal.

Regards,
Richard Simpson
1560 Ridgeview Dr
Louisville, CO
303-378-4437

From: [Dana J. Stotsky](#)
To: [City Council](#)
Subject: Support for Western Disposal
Date: Monday, February 11, 2019 1:03:43 PM

Dear Council-

I support renewing the city's contract with Western Disposal.

Kindly,

-Dana Stotsky
578 W Willow Ct, Louisville, Co 80027

From: [Van Alessandro](#)
To: [City Council](#)
Subject: Western Disposal
Date: Monday, February 11, 2019 12:58:08 PM

Dear Council Members,

Each week there many things to consider and worry about. One of the important things we have never had to worry about is our trash pick up. Thanks to the on time pick up and friendly Weatern crews, makes living in tne city of Louisville really great.

Thank you Council for looking after us and making Lousville a great place to live.

PLEASE CONTINUE TO USE WESTERN!!!

Sincerely,

Van Alessandro

739 Birch Court, Louisville

Sent from my NOOK

From: [Sheila Ryan](#)
To: [City Council](#)
Subject: Trash Hauler
Date: Monday, February 11, 2019 12:43:22 PM

We would like to see Western Disposal retained as our trash hauler. They have provided us with excellent service over the past 5 years, and they are a family owned company. From Mike and Sheila Ryan, ward 3

From: [Richard Woodruff](#)
To: [City Council](#)
Subject: Western Disposal
Date: Monday, February 11, 2019 12:37:58 PM

I am 100% behind the renewal of the Western Disposal contract for the next 5 years. As a 42 year resident of Louisville I feel the service they have provided and the environmental options they continue to deliver are excellent.

Rick Woodruff
820 Mt Evans Ct
Louisville, Co 80027

From: [JOSEPH MALCOLM](#)
To: [City Council](#)
Subject: trash
Date: Monday, February 11, 2019 12:26:12 PM

I understand the trash hauling contract is up for grabs again. Seems like Western Disposal has done a good job. We suggest you keep them.'

Thanks

The Malcolms

From: [Gary & Sharon](#)
To: [City Council](#)
Subject: Western Disposal
Date: Monday, February 11, 2019 3:57:41 PM

Louisville City Council

February 11, 2019

Gary Baxley
391 W Hawthorn Ct

Council Members,

Western Disposal has notified me concerning the renewal of their contract with Louisville. In general, I am satisfied with the service, but their fees are on the higher side. I did some analysis of other trash fees in the area and have the following data:

I currently have a 32 gallon trash can, 32 gallon recycle and a 96 gallon compost bin (mainly for yard waste and I have another bin for use in my gardening).

Longmont charges	22.46 per month (48 gallon trash)
Lafayette charges	22.57 per month
Louisville charges	24.41 per month

As you can see Western Disposal is the highest.

In addition, Longmont offers a 48 gallon trash every other week for \$16.06 per month.

I rarely fill my 32 gallon trash can.

It would be beneficial if Western Disposal could offer an every other week option, since Louisville embraces the pay as you throw philosophy, and revisit their fee structure.

Regards,

Gary Baxley

From: [Kirsten Murphy](#)
To: [City Council](#)
Subject: Western Disposal
Date: Monday, February 11, 2019 4:48:12 PM

To: The Louisville City Council,

We are Louisville residents and we are writing to say that we would like Western Disposal services to continue. We have enjoyed having them as our trash, recycling and compost vendor and do not wish to see this job go to anyone else.

We understand you are making a decision this week about who the trash provider is and we hope you continue to use them.

Thank you so much for your consideration and attention to this matter.

Warmly,

Kirsten Murphy & Amanda Jones
937 West Plum Circle
Louisville, CO 80027

From: [Suzanne Kendall](#)
To: [City Council](#)
Subject: Retaining Western Disposal
Date: Monday, February 11, 2019 4:47:22 PM

As a resident at 1010 Honeysuckle Lane in Louisville, I would like to express my support for retaining Western Disposal as our trash collection service. I think their service is exceptional and is very reasonably priced.

I hope you will keep them as it will also benefit Boulder County.

Thank you for your consideration,

Suzanne Kendall (a 30-year customer)

From: [Brad Pugh](#)
To: [City Council](#)
Subject: Western Disposal support
Date: Monday, February 11, 2019 4:37:24 PM

To Whom it May Concern,

I'm writing to express my support for renewing the city's contract with Western Disposal for trash, recycling, and compost assuming their pricing is competitive with other reputable providers.

My experience with Western Disposal has been fantastic. They have always been nothing short of responsive, professional, and courteous.

Sincerely,

Brad Pugh
2523 N. Franklin Ave.
Louisville, CO 80027

—
Brad Pugh
303.819.4232

From: [Melissa](#)
To: [City Council](#)
Subject: Disposal Services
Date: Monday, February 11, 2019 4:33:19 PM

Dear Council,

It has come to my attention that you will be deciding on whether or not to continue using Western Disposal trash services. I am very satisfied with their level of service. In fact, before the City retained them nine years ago, I had swapped out my former trash service for Western. They were so friendly, professional, and easy to work with, that I sincerely hoped Louisville would choose them as a provider.

Western has continued to meet the highest expectations. I appreciate their curbside compost collection, and being able to easily change container sizes (in winter I don't need the large compost container, but still compost food scraps). I'm happy to support a local, family-owned business that I believe has an interest in our community. I appreciate all that they offer us as customers (both behind the scene and upfront) and request that you retain their very professional and exemplary services.

Thank you.

Melissa Wills

From: [Joe Miller](#)
To: [City Council](#)
Subject: City Council Meeting Tues 2/12
Date: Monday, February 11, 2019 4:10:52 PM

I would like to say that we have for years been exceedingly pleased with Western Disposal Services.

I hope that they will once again be chosen by the city council.

Thank you,

Joe Miller

419 Lincoln Ct.

Louisville, CO

From: [DON BRUNING](#)
To: [City Council](#)
Subject: Renew Western Disposal Services Contract
Date: Monday, February 11, 2019 5:15:35 PM

Dear City Council Members, please renew our waste collections services with Western Disposal. I have called their office personnel and talked to their collection crew several times and they have always treated me with kindness and respect. They have served Boulder County area customers for many years and I hope they will be able to continue to serve Louisville Citizens. I've seen crew members get out of there truck and load trash waste that has fallen out or recycle materials home owners have failed to properly place into their over loaded recycle containers. Thank you.

From: [Gabriel Spradlin](#)
To: [City Council](#)
Subject: Western Disposal
Date: Monday, February 11, 2019 5:13:50 PM

When it comes to my trash service, previously I would have thought that the ideal trash pickup service was one I never needed to think about or contact. But Western Disposal is better than that.

First, I know my driver, Luis. We give him a Christmas gift every year. We chat about the kids. So sometimes he gets extra gifts from us for his kids, when I remember.

Luis helps us when we forget to put out the trash. He always drives safely down Hoover which isn't true for some of the residents... most importantly, Luis is always friendly and greets me with a smile.

Second, I dread calling most companies because their customer service is clearly designed to discourage you from calling them. Long automated menus, long hold times, scripted nonsense, an hour later and my problem still isn't solved.

This isn't true of WD. When I've called for quarterly pickups it is always easy and quick.

I would like to finish by saying that I would prefer the city remain with WD.

Thank you,
Gave Spradlin
266 Hoover Ave

From: [Chuck Fazio](#)
To: [City Council](#)
Subject: Vote on Trash Removal Contract
Date: Monday, February 11, 2019 5:32:25 PM

Hello Council Members,

I'm writing to you to voice my opinion on the pending trash removal contract vote.

Please vote to keep Western Disposal Service as our trash removal service. They are a long term partner, locally owned/operated, green and sustainable. As an eight year resident of Louisville, Western has been a reliable and quality service provider.

Looking forward to hearing the good news that we are in fact continuing business with our long term partner.

Best Regards,

Chuck Fazio

From: [Tiffany Boyd](#)
To: [City Council](#)
Subject: Trash contract renewal
Date: Monday, February 11, 2019 5:37:43 PM

To Louisville City Council,
As the trash disposal contract comes up for renewal I would like to express my interest to retain Western disposal as our trash disposal service.

Sincerely,
Jeff Boyd
Louisville Resident

From: [Rex Hickman](#)
To: [City Council](#)
Subject: Residential Trash, Recycle and Compost Collection
Date: Monday, February 11, 2019 5:46:55 PM

Hello,

As a 35+ year Louisville resident, I'd like to wholeheartedly endorse the retention of Western Disposal Services as our collection service provider. Our family has always appreciated the timely, tidy and courteous service they've provided and greatly value their Boulder County ownership. I urge the council to consider these aspects as you decide the next contractor, even as you consider the competitive pricing of their bid. We would be willing to pay a reasonable premium in order to retain their services should that be necessary in order to award them the contract.

Thank you for the opportunity to voice our opinions.

Rex Hickman
[812 W Mulberry St](#)
[Louisville](#)

Sent from my iPad

From: [dgcamell](#)
To: [Ashley Stolzmann](#)
Cc: [City Council](#)
Subject: Re: Western disposal renewal
Date: Monday, February 11, 2019 6:06:46 PM

Hi,

Thanks for your reply. I felt I must comment on your statements below.

It sounds like you are putting compost above recycling with the new pricing structure. We use the large recycling bin and the smallest compost currently. It sounds like we will be paying more for the 'compost included' plan as opposed to the 'recycling included' as is currently in place.

I will look for the new plan when implemented.

Thanks again, Dennis Camell

> On Feb 11, 2019, at 5:21 PM, Ashley Stolzmann <ashleys@louisvilleco.gov> wrote:

>

> Thank you for taking the time to send me your feedback about our city waste collection services contract renewal.

> We have gotten a lot of feedback and some questions. Here is a summary of where we are in the process from my perspective: In order to ensure good prices and services for our citizens, the City Council rebids our waste collection service contract every 5 years. City Council is reviewing the proposals we got back for our next 5 year solid waste (compost, recycle and trash) service. All of the respondents are qualified contenders with good references. Every proposal includes composting, recycling, and trash collection service with "pay as you throw" pricing. Every proposal includes free large item pick up several times a year. All of the respondents bring recycling and compost to the exact same facilities. The City required that all proposals provide some free compost to residents with the new contract, and so every proposal will provide 500 cubic yards of compost to the City for us to pass out to residents.

> The City asked companies to bid an option where residents would be provided any sized compost bin they want at no additional charge (it is being called "embedded price structure" where the cost of recycling and composting is embedded in the trash price). This is how recycling is currently priced, and we have seen that more people choose the larger bins for recycling and can then divert the material from their trash. We actually received very favorable bid responses back from the bid respondents that will allow Louisville residents to compost more at a lower cost than they are paying today. The difference in prices between vendors in the 32 gallon trash bin size (which about half of the residents use) is a 30% difference. The embedded structure also would likely result in more families shifting to the 32 gallon trash because of the cost advantage and the ability to increase the compost bin size at no additional charge, which would result in even bigger cost savings for the families that switch from larger trash bins to the smaller 32 gallon size.

> I will not make the vendor selection decision lightly and I will consider all of the information obtained through the bidding process and your comments.

> In my mind, the best outcome for the bid process seems to be to choose the lowest price bid received from a qualified bidder, which includes any size compost container in the base trash cost. If this choice is selected by City Council it has the potential to allow for the most waste diversion and the lowest cost to our residents.

> Thank you again for taking the time to send me your comments.

> Ashley Stolzmann

> Councilmember

>

>

> From: dgcamell <dgcamell@gmail.com>

> Sent: Saturday, February 9, 2019 6:24 PM

> To: City Council

> Subject: Western disposal renewal

>

> Hi,

> I noticed that it's time to select the city trash service here. We have been very happy with WD services, they have been very responsive to our requests. Please renew their contract.

> Thank you,

> Dennis Camell
> 701 West St

From: [Scott Gregoire](#)
To: [City Council](#)
Subject: Retaining Western Disposal
Date: Monday, February 11, 2019 6:36:16 PM

Dear City Council,

I understand that that the contract for Louisville waste disposal is under negotiation and potential renewal to Western Disposal.

From a service standpoint, I will attest that I am satisfied with their service. The courtesy of drivers has been exemplary.

I've had several telecons with office staff from time to time and have found these events to serve me well.

My experience has been positive.

Sincerely yours,

Scott Gregoire
618 W Ash St.
Louisville, CO

From: [JR Ketelsen](#)
To: [City Council](#)
Subject: Residential trash, recycle and compost collection
Date: Monday, February 11, 2019 6:40:03 PM

Hello City Council members;

Well it's that time again when the City of Louisville accepts bids for waste collection services for the next 5 years. I was a proponent of Single Hauler 10 years ago and encouraged the City to engage the services of Western Disposal 5 years ago.

I am again encouraging the City to extend the contract for Western Disposal for the next 5 years! Western is a local company that has met and exceeded our expectations as a waste collection service. They offer both curb-side recycling AND commercial composting! Nearly every quarter we take advantage of the free disposal of one large item.

I appreciate the fact that Western is a pay as you throw service provider. With free recycling and composting our family of four has been able to use the 32 gallon trash service and pay less money.

I believe the lowest price is not always the best deal. Western provides the best deal for a complete package: Trash, Recycling, Composting, locally owned, free disposal of one large item, pay-as-you-throw.

Please consider all Western Disposal has done for our city in this important decision. Let's sign up for 5 more years!

Thank you

JR Ketelsen and Rita Vali
539 West Laurel Crt
Louisville, CO
720-841-8373

From: [Kimber Spradlin](#)
To: [City Council](#)
Subject: Westrn Disposal contract
Date: Monday, February 11, 2019 7:19:55 PM

I just wanted to write and say that I, and most of my neighbors, know our driver's name. We even exchange Christmas cards. I would be very sad to not have Luis anymore. I think that says everything about the level of service we receive. Please renew their contract.

From: ssells1453@aol.com
To: [City Council](#)
Subject: Western disposal
Date: Monday, February 11, 2019 7:21:13 PM

The driver on our route in Dutch Creek area has been very courteous and professional. He takes care of any trash bins that have been knocked over and goes out of his way to keep our streets clean on "trash day". Highly recommend keeping the services of Western Disposal. Caring company.
The Sells family on Jefferson Ave.

Sent from my iPhone

From: [Teen Nicolaysen](#)
To: [City Council](#)
Subject: Western Disposal
Date: Monday, February 11, 2019 7:25:24 PM

Hello,

I am writing on behalf of Western Disposal. I have been a Louisville resident for 3.5 years and have found Western's service to be very good. My husband and I also lived in Boulder for 4 years prior to moving to Louisville and also found our service with Western to be top notch. The best thing is that everything runs so smoothly you rarely notice. When I have had to call my needs have been quickly addressed. I hope this message is helpful to the council as they make their decision for future waster services.

Thank you,
Christine Nicolaysen

Sent from my iPhone

From: [Jesse Sarles](#)
To: [City Council](#)
Subject: Go with Western
Date: Monday, February 11, 2019 7:28:07 PM

To the Louisville City Council:

We have had nothing but positive experiences with Western Disposal Services here at our house in Louisville since they began providing service to the city.

Please consider us a "yes" vote on the upcoming decision whether to renew the contract with them.

Thank you,

Jesse Sarles and Heather Stone - 253 Centennial Dr.

From: [Tom Morris](#)
To: [City Council](#)
Subject: Feedback on Western Disposal collection record
Date: Monday, February 11, 2019 7:28:49 PM

Councilmembers,

In regards to working towards a decision on city-wide trash collection we leave it to you to weigh all known factors on competing bids. This note is intended to provide feedback on perceived Western Disposal performance from this one household.

Although not unique, the fact that Western provides a range of trash and recycling bin sizes has been very helpful. The option to continue the use of small containers is of primary concern. From our perspective Western has proven to be a responsive company in that they have paid attention to concerns of customers. Things don't always work perfectly in the age of mechanized collections but the company has learned where these process shortfalls lie and have worked towards improving results. To my surprise however on those couple of occasions when technique by itself has not been entirely effective the company has even re-scheduled or re-routed trucks back into the neighborhood to compensate for the deficiency. It's apparent we already have a local company providing an essential service reliably at a very near-optimal level.

It would be important to verify whether yard debris collected bi-weekly, including what has been referred to as woody materials, is indeed being recycled as compost and therefore avoiding the landfill.

Staff's dedication and your consideration on this matter is appreciated.

Tom Morris
939 W. Maple Ct.

From: [L](#)
To: [City Council](#)
Subject: Western disposal
Date: Monday, February 11, 2019 7:48:52 PM

I have loved western disposal! My vote is for them:)
Thank you!!
City of Louisville resident

Sent from my iPhone

From: [Neal Sullivan](#)
To: [City Council](#)
Subject: Residential trash, recycle & composting collection services
Date: Monday, February 11, 2019 8:40:50 PM

Dear City Council,

The purpose of this email is to express my sincere wish to see Western Disposal Services selected as provider for Louisville's residential trash, recycle and compost collection.

I have lived with my family in Louisville for the past eight years. Western Disposal has served us well throughout this time. We have become friendly with several disposal-vehicle drivers, especially my two young children, who greatly enjoy watching the trucks do their thing.

I hope that Louisville City Council will consider this note when making their final selections of provider.

Thank you for considering this request.

Sincerely,
Neal Sullivan
650 W Hawthorn Street
Louisville, CO 80027

From: [diliara.r](#)
To: [City Council](#)
Subject: Western Disposal
Date: Monday, February 11, 2019 8:56:33 PM

Hello,

We'd like to let you know that we have been happy with Western Disposal's Service for many years.

They have always been responsive and accurate with their service.

We hope that they'll keep serving us in the future.

Thank you!

Diliara, Dmitriy Rozin

801 Owl Drive

Louisville, CO 80027

From: [Paul T. Little](#)
To: [City Council](#)
Subject: positive endorsement of Western Disposal
Date: Monday, February 11, 2019 9:00:07 PM

Hi, and thank you for your time. I am a 14-year resident of Louisville at 193 W. Elm St. I'm writing to let you know I've had excellent service from Western Disposal. Besides doing a very good job of picking up the carts, they proactively replaced a worn out cart. And when that new cart was backed over by a neighbor and ruined, they gave me another one, no questions asked.

I hope all Louisville residents have similar good experiences with Western Disposal. If so, please renew their contract.

Thanks for all you do.

--

Regards,
Paul

Paul T. Little
plittle@ptlittle.com
720-317-7014

From: [Joe Neumann](#)
To: [City Council](#)
Subject: Western Disposal
Date: Monday, February 11, 2019 9:01:21 PM

To whom it may concern / Louisville City Council,

I received information about Louisville City Council will soon be selecting a provider for our trash, recycle and compost services.

I'm writing you to let you know that I support Western Disposal and the job they have done and the services they have provided.

I would like to see Western Disposal continue to be the provider for the years to come.

Thanks for listening,

Joe Neumann

661 W. Chestnut Ct.

Louisville CO 80027

From: [Denise Howd](#)
To: [City Council](#)
Subject: Western Disposal
Date: Monday, February 11, 2019 9:03:45 PM

Please keep Western as Louisville's provider.

They are THE BEST!

Been using them since we moved here in 98 & see no reason whatsoever to change.

Thank you!

From: [Suzanne Sweeney](#)
To: [City Council](#)
Subject: Western Disposal
Date: Monday, February 11, 2019 9:20:21 PM

Hello,

I understand that the city is reviewing bids for trash removal. Western has provided good service so unless there are significant differences with another company, I would prefer to stay with them.

Thank you,
Suzanne K Sweeney
Louisville resident

Get [Outlook for Android](#)

From: [CHANTAL and TED MCDONALD](#)
To: [City Council](#)
Subject: Re: Western Disposal
Date: Monday, February 11, 2019 9:35:06 PM

Dear Mayor and Council Members,

My family and I have been extremely pleased with the services provided by Western Disposal since they have been contracted with the City of Louisville. They have been reliable, clean, and trouble-free for residents. I wish to express my support for keeping them as the designated trash service for the City of Louisville.

Chantal McDonald

851 W. Mulberry St.

Louisville, CO 80027

From: [Kimberly Ortega](#)
To: [City Council](#)
Subject: Western Disposal Services
Date: Monday, February 11, 2019 10:31:17 PM

My name is Kimberly Ortega and I am writing to let the members of our City Council know how much my family appreciates the Western Disposal Services. We have lived in Louisville for the past 6 years and have had consistent good service from them every year. They are always on time for pick up and the crew never fails to wave or say hello. Having them pick up compost is a wonderful thing.

I'm hoping you will renew their contract for the coming years. Thank you

Kimberly Ortega

121 Crestview Ct
Louisville Co

Sent from my iPhone

From: [CenturyLink Customer](#)
To: [City Council](#)
Subject: Western Disposal Services
Date: Tuesday, February 12, 2019 6:50:17 AM

Good Morning,

I writing this email in hopes that the City of Louisville will keep Western Disposal as our trash services. Western Disposal has done alot of the City of Louisville and continues to do great things for our city.

My trash man is awesome and goes above and beyond for me, his customer services is out of this world.

Once again I hope that the City of Louisville will keep Western as for our trash services.

Thank you and have a nice day!

William B. Ryan

516 Grant Av

Louisville, CO 80027

From: [Craig Malley](#)
To: [City Council](#)
Subject: Trash collection services
Date: Tuesday, February 12, 2019 7:03:54 AM

Dear council members,

Please renew Western Disposal Services contract for the next five years. I have experienced great service and have had many pleasurable exchanges with the drivers and workers when meeting them with my bins. I believe Western's pricing to be fair and competitive. Again, please consider them favorably when choosing our next provider.

Sincerely,
Craig R. Malley
1228 Jefferson Ave.
Louisville, CO 80027

From: [Teresa Buch](#)
To: [City Council](#)
Subject: Western Disposal
Date: Tuesday, February 12, 2019 7:47:42 AM

Please retain Western as our trash service for the city.

Thanks.

Teresa Buch
834 W Mahogany Cir
Louisville, CO 80027

From: [A JOHN BURI](#)
To: [City Council](#)
Subject: Trash & Recycle
Date: Tuesday, February 12, 2019 8:21:42 AM

Council, Western Disposal has provided excellent service to Louisville for years. Please continue the contract with them. Thanks, John Buri- 186 Monarch Ct., Louisville, CO

From: [Jeff Meier](#)
To: [City Council](#)
Subject: Western Disposal
Date: Tuesday, February 12, 2019 8:30:13 AM

Hello City Council

I support retaining Western as the waste disposal, recycling and compost collector for Louisville. They are a local company who have demonstrated good customer service

Thanks

Jeff Meier
470 County Rd

Jeff Meier
970 948-6666

From: [Nga L. Pederson](#)
To: [City Council](#)
Subject: Western Disposal
Date: Tuesday, February 12, 2019 8:30:42 AM

To whom it may concern:

Our family would like to kindly request for you to PLEASE continue with Western Disposal for our community's trash, recycle, and compost collection services! They are dependable, timely, & courteous. In all our years in Louisville, Western Disposal has never failed to collect the contents of our bins & any extra collections. Their drivers are careful & cognizant of pedestrians & our school children walking about the sidewalks. We couldn't ask for better service.

Thank you for your time.
Our family at 272 W. Elm St

Nga Pederson
Bookkeeper
[North Boulder Physical Therapy & Sports Rehabilitation](#)
[North Boulder Pilates](#)
[Layne Physical Therapy](#)